

ROADRANGER WARRANTY CLAIM WORKSHEET

Extended Warranty for Roadranger Products for Freightliner LLC Dealer Network

DEALER

Repairing Dealer _____ Contact Person _____
 Repair Order No. _____ OEM Dealer Code _____ Phone No. _____ Fax No. _____
 Email Address _____

IMPORTANT: Attach copy of repair order with description of complaint, failure, cause of failure, and repair.

VEHICLE

VIN _____ (17 characters) Vehicle Owner Name _____
 Fleet Unit No. _____ Vehicle Model No. _____ In-service Date _____
 (mm / dd / yy)
 Vehicle Vocation (check one):
 Line Haul Heavy Haul Construction Logging
 Refuse Mining Oil Field City Delivery
 Failure Date _____ Mileage _____
 (mm / dd / yy) Check One: mi km

IMPORTANT: If failure occurred during 3 years/350,000 miles, attach copy of Freightliner LLC Warranty Coverage Information Screen.

FAILED CLUTCH

Clutch Build Date Code _____
 Clutch Installation No. _____
SERVICE PART CLAIMS ONLY:
 Date of Retail Sale _____
 (mm / dd / yy)

FAILED TRANSMISSION or AXLE

Component Model _____ Component Serial No. _____
 Electronic Engine Torque Reading (Trans bearing, gear, and shaft failures only) _____
 Component Ratio (Axle Only) _____
 Was transmission or axle completely replaced? If yes, enter new **Component Serial No.** _____
SERVICE PART CLAIMS ONLY:
 Date of Retail Sale (Service Parts/Reman Trans Only) _____
 (mm / dd / yy)

IMPORTANT: Hold all replaced parts until notified or payment received.

REIMBURSEMENT

Labor Rate _____ x Hours _____ = Total Labor Requested _____
 Total Parts Requested _____
 Currency: USD CAD PESO Total _____
 Check Payable To _____
 Mailing Address _____
 City/State/Zip _____

SUBMIT CLAIM

Questions? Call 1-800-826-4357

TRANSMISSION or CLUTCH CLAIMS

Mail:
 Eaton Corporation
 Roadranger Warranty Claims Center
 13100 E. Michigan Avenue
 Galesburg, MI 49053 USA

Email:
 directclaims@Eaton.com

Attach Copy of: Repair Order FLLC Warranty Coverage Info Screen (If during 3 yrs./350,000 mi.)

AXLE CLAIMS

Mail:
 Warranty Department
 Dana Commercial Vehicle Axle Division
 6938 Elm Valley Drive
 Kalamazoo, MI 49009 USA

Email:
 directclaims@Dana.com

