

AEROSPACE WARRANTY REQUEST FORM

NOTE: Please fill in all known facts on this request - ITEMS ON THIS FORM IDENTIFIED IN **RED** ARE REQUIRED TO MAKE A DETERMINATION ON THIS REQUEST - fields identified in **Green** will help to make a quicker determination . All other fields are optional.

Please email this form and any important documentation to: Aerospacewarranty@eaton.com

CUSTOMER INFORMATION	
REQUEST DATE:	
CUSTOMER CLAIM NO.	
CUSTOMER NAME:	
CUSTOMER ADDRESS:	

CONTACT INFORMATION	
PHONE NO:	
CUSTOMER EMAIL:	

RMA # / FAULT DESCRIPTION	
RMA#	
CAGE CODE: <small>Please only ONE (1) Cage Code per request</small>	

PRODUCT DETAIL									ADDITIONAL SUBSTANTIATION FOR CLAIM		Check Box	
PART NUMBER	Part Description	QTY	Date of alleged fault	Tail number	Serial Number removed	REASON FOR REMOVAL	ORIG. EQUIP. CSN	ORIG EQUIP. TSN	Include details in the below field. Attachments should be included with the email.		Replacement	Credit

DISCLAIMER:
 - All components must be returned for investigation and determination of liability.
 - Claims due to Operator misuse, abuse, damage caused by improper maintenance, handling, shipping, or acts of God will be rejected.
 - All information must be accurate and complete. Insufficient information may cause delays in our investigation and may void a claim and determination of liability resulting in a rejection of the claim.
 - Situations in which failure analysis is performed and no fault is found you may be assessed a fee.