A powerful diagnostic tool for the professional technician

ServiceRanger™ 4 is a PC-based diagnostic and service software application that provides quick access to Eaton commercial vehicle products. It allows for quick and easy diagnosis of complex problems affecting electronic systems to enable faster service and reduced downtime.

- **View active and inactive fault codes**
  Quickly identify issues with your vehicle and link directly to troubleshooting procedures.

- **Create and review service activity reports**
  Keep track of service information automatically. Improve communication between you and your customer, and with Eaton RoadRanger support.

- **Service Routines**
  Run specialized tests and utilities to help you quickly identify the root cause of hard-to-determine issues.

- **View and edit vehicle configuration parameters**
  Keep vehicles optimized for your changing needs and preferences.

- **View real-time vehicle data parameter values**
  View live vehicle data to isolate issues and quickly find the root cause.

- **Update vehicle product software**
  Reflash electronic control units with new software to improve performance or enable new features.

- **View service information for Eaton products**
  Find the information you need to quickly troubleshoot, remove and install components on your Eaton products.

- **Automatic updates**
  You will always be up to speed with the latest product, service information and software updates from Eaton.
ServiceRanger 4

Product Supported
ServiceRanger 4 is the only software on the market approved to work on Eaton products:
- Procision® Fuller® Advantage® Series
- UltraShift® PLUS
- Hybrid Electric Vehicle
- Hydraulic Launch Assist
- AutoShift® / UltraShift® Gen3
- AutoShift / UltraShift Gen2
- Lightning

System Requirements
A PC should meet the following minimum configuration:
- Platform: IBM or 100% compatible
- Operating system (32- and 64-bit versions):
  - Windows XP™
  - Windows Vista™
  - Windows 7™
  - Windows 8™
- Processor: Windows 10 2.0GHz or greater, dual core or greater
- RAM Memory: 1 GB or greater
- Hard Drive: 10 GB available
- Display: SVGA (1024 x 768 pixels) Color
- Required Software: Microsoft.NET Framework 4.0

System Requirements
A PC should meet the following minimum configuration:
- Platform: IBM or 100% compatible
- Operating system (32- and 64-bit versions):
  - Windows XP™
  - Windows Vista™
  - Windows 7™
  - Windows 8™
- Processor: Windows 10 2.0GHz or greater, dual core or greater
- RAM Memory: 1 GB or greater
- Hard Drive: 10 GB available
- Display: SVGA (1024 x 768 pixels) Color
- Required Software: Microsoft.NET Framework 4.0

Vehicle Link Adapter
ServiceRanger 4 requires a TMC RP1210 communication adapter to communicate with the vehicle. To obtain more information on compatible adapters, visit www.Roadranger.com/ServiceRanger.

Packages
ServiceRanger 4 is offered in two packages: Basic and Professional. Ranging from ‘read only’ to professional full-function service levels, there is a version to meet every need.

ServiceRanger 4 is offered as a subscription program, which gives you access to updates, new features and product support.

<table>
<thead>
<tr>
<th>FEATURES</th>
<th>Basic</th>
<th>Professional</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fault Codes</td>
<td>✅</td>
<td>✅</td>
</tr>
<tr>
<td>Service Information</td>
<td>✅</td>
<td>✅</td>
</tr>
<tr>
<td>Data Monitor</td>
<td>✅</td>
<td>✅</td>
</tr>
<tr>
<td>Configurations</td>
<td>✅</td>
<td>✅</td>
</tr>
<tr>
<td>Programming</td>
<td>✅</td>
<td>✅</td>
</tr>
</tbody>
</table>

System Requirements
ServiceRanger 4 requires a TMC RP1210 communication adapter to communicate with the vehicle. To obtain more information on compatible adapters, visit www.Roadranger.com/ServiceRanger.

Features
- Displays vehicle and Eaton fault codes filtered for easy location
- View troubleshooting directly from a fault code
- View troubleshooting and service repair procedure within an interactive viewer
- Videos for complicated repair procedures
- Provides live data
- Pre-defined and user-created lists
- Select from all vehicle parameters
- Change Eaton configuration settings
- Grouped and sorted values for easy identification
- Saved configurations templates files
- Update product software
- Internet updates for new product software
- One-click update allows programming the entire system of ECUs at once
- Web-based remote support (Call Center)
- Enhanced service activity report - allows for saving, searching, printing
- Online account and license management
- Enhanced user interface - clean, intuitive and large touchpoints

1) Professional Only

Note: Features and specifications listed in this document are subject to change without notice and represent the maximum capabilities of the software and products with all options installed. Although every attempt has been made to ensure the accuracy of information contained within, Eaton makes no representation about the completeness, correctness or accuracy and assumes no responsibility for any errors or omissions. Features and functionality may vary depending on selected options.

Eaton, Fuller, Roadranger, Solo, UltraShift and Fuller Advantage are registered trademarks of Eaton. All trademarks, logos and copyrights are those of their respective owners.