



Powering Business Worldwide

Technical Resource Center 877-ETN-CARE (386-2273) Option 2

Molded-case circuit breakers, miniature industrial circuit breakers, contactors, starters, soft starters, enclosed control, pushbuttons, control and overload relays and timers, terminal blocks, power supplies, stack lights, control power transformers, crane control and vehicle switches

Option 1

Disconnect, Pringle and safety switches, dry-type transformers and residential products including circuit breakers, meter sockets, loadcenters, AC disconnects, power outlet panels, whole house surge protection and standby power

Option 2

Panelboards and switchboards

Option 3

Power management components, meters and software including Power Xpert™, PowerNet™ and IQ, protective relays, commercial automatic transfer switches, power factor capacitors and industrial/commercial surge protection

Option 4

Automation products including operator interfaces, PLCs, easy relays, Durant count control, communications for overloads, starters and MCCs

Option 5

Low-voltage variable frequency drives, 600 volts and below

Option 6

Medium-voltage motor control and drives including Ampgard™ motor starters, XP3, MV4S, SC9000™

Option 7

Limit switches, photoelectric and proximity sensors

Option 8

Option 1 Power Xpert, IQ meters, gateways, software and startup service, IQ, INCOM and PowerNet communication products and protective relays

Option 1: Power quality meters such as Power Xpert and IQ Meters, protective relays such as the E-Series, FP Series, MP Series relays and communication products such as the Power Xpert Gateway

Option 2: Foreseer Software, Power Xpert Reporting, Power Xpert Insight™, Power Xpert Software and PowerNet

Option 2 Industrial and commercial surge protection, electronic voltage regulators, sag ride-through devices, side-mounted harmonic correction units and power factor correction

Option 3 Technical support or warranty assistance on commercial and industrial automatic transfer switches

Option 1 XV, XP, HM/ Series, ELC-GP, Visual Designer and Galileo

Option 2 For PLCs, easy relays, CoDeSys SmartWire, remote I/O and gateways

Option 3 PanelMate™ PowerPro, ePro and Legacy PanelMate products

Option 4 Durant count control products

Option 5 Communication support for overloads, starters and MCCs

Option 1 Assistance with pre-sale application support, new or aftermarket part number identification

Option 2 Networking including Modbus®, DeviceNet™, PROFIBUS® and Ethernet communications

Option 3 Startup programming with software or keypad and wiring

Option 4 Troubleshooting assistance

Option 1 Pre-sale support for medium-voltage control, Ampgard products

Option 2 Pre-sale support for SC9000 medium-voltage drives

Option 3 Post-sale troubleshooting and technical support for Ampgard products

Option 4 Post-sale troubleshooting and technical support for SC9000 medium-voltage drives