

<b>Date:</b>	27.08.2018
<b>Subject:</b>	Advisory on Power Xpert Meter 4000/6000/8000
<b>Severity rating:</b>	Medium
<b>Product:</b>	Power Xpert Meter 4000/6000/8000, firmware versions 13.3 and below

## Summary

Eaton has identified potential vulnerabilities in older versions of Power Xpert Meter firmware (Version 13.3 and below). These meters are used across industries for energy management, monitoring circuit loading, and identifying power quality problems.

## Recommended course of action

A new version of this firmware already exists for meters with firmware versions 13.x and above. Eaton recommends all customers using the products above to install the new firmware. Please download the latest firmware (Version 13.4.0.10) from our [portal](#).

In the future, as new firmware is made available for the Power Xpert Meter 4000/6000/8000, Eaton recommends that customers upgrade to the latest available release of firmware.

Power Xpert Meters 4000/6000/8000 with firmware version 12 and below were manufactured before September 2010 and are considered an end-of-life hardware platform. These older meters should be replaced with new Power Xpert Meters 4000/6000/8000.

## Other Information

### Cybersecurity standards and best practices

Eaton recommends that users of the affected products follow the recommendations outlined in Eaton's Cybersecurity Considerations for Electrical Distribution Systems whitepaper at the link [here](#).

## Support

For additional information or a list of vulnerabilities that have been reported on our products and how to address them, please visit our Cybersecurity website [www.eaton.com/cybersecurity](http://www.eaton.com/cybersecurity) or you can contact us at [CybersecurityCOE@eaton.com](mailto:CybersecurityCOE@eaton.com).

