

Network Card–MS for UPS

Vulnerability Advisory Communication

Date:	October 15, 2018
Subject:	Advisory on Network Card-MS
Severity rating:	High
Product:	Network Card-MS for UPS
Affected version:	LA and earlier

Summary

Eaton has identified potential vulnerabilities in Network Card–MS for UPS with firmware version LA and below. This card is used to monitor and manage Eaton UPS.

Recommended course of action

A new version of this firmware already exists for cards with firmware versions JA and above. Eaton recommends all customers using the products above to install the new firmware. Please download the latest firmware (Version LB) from our [website](#).

Eaton recommends that customers monitor our [website](#) and upgrade to the latest available release of firmware for the Network Card-MS as new firmware is made available.

Network Card-MS with Card Technical Level 16 (Card Revision HF) and below were manufactured before September 2012 and are considered an end-of-life hardware platform. These older cards should be replaced with Gigabit network cards (C/N: Network-M2) when applicable or newer Network Card-MS.

Other Information

Cybersecurity standards and best practices.

Eaton recommends that users of the identified products follow the recommendations outlined in Eaton's Cybersecurity Considerations for Electrical Distribution Systems whitepaper at the link [here](#).

Support

For additional information or a list of vulnerabilities that have been reported on our products and how to address them, please visit our Cybersecurity website www.eaton.com/cybersecurity or you can contact us at CybersecurityCOE@eaton.com.



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Printed in XXX
Publication No. BRXXXXXXXXXE / XXX
July 2017

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