Section 1: Introduction

1.1 Preliminary Comments and Safety Precautions

This technical document is intended to cover most aspects associated with the installation, application, operation, and maintenance of the Automatic Transfer Switch (ATS). It is provided as a guide for authorized and qualified personnel only. Please refer to the specific WARNING and CAUTION in Section 1.1.2 before proceeding. If further information is required by the purchaser regarding a particular installation, application, or maintenance activity, please contact an authorized Eaton sales representative or the installing contractor.

1.1.1 Warranty and Liability Information

No warranties, expressed or implied, including warranties of fitness for a particular purpose of merchantability, or warranties arising from course of dealing or usage of trade, are made regarding the information, recommendations, and descriptions contained herein. In no event will Eaton be responsible to the purchaser or user in contract, in tort (including negligence), strict liability, or otherwise for any special, indirect, incidental or consequential damage, or loss whatsoever, including but not limited to damage or loss of use of equipment, plant or power system, cost of capital, loss of power, additional expenses in the use of existing power facilities, or claims against the purchaser or user by its customers resulting from the use of the information and descriptions contained herein.

1.1.2 Safety Precautions

All safety codes, standards, and/or regulations must be strictly observed in the installation, application, operation, and maintenance of this device.

WARNING

THE WARNINGS AND CAUTIONS INCLUDED AS PART OF THE PROCEDURAL STEPS IN THIS DOCUMENT ARE FOR PERSONAL SAFETY AND PROTECTION OF EQUIPMENT FROM DAMAGE. AN EXAMPLE OF A TYPICAL WARNING LABEL HEADING IS SHOWN ABOVE TO FAMILIARIZE PERSONNEL WITH THE STYLE OF PRESENTATION. THIS WILL HELP TO ENSURE THAT PERSONNEL ARE ALERT TO WARNINGS, WHICH APPEAR THROUGHOUT THE DOCUMENT. IN ADDITION, CAUTIONS ARE ALL UPPER CASE AND BOLDFACE.

CAUTION

READ AND UNDERSTAND THE MATERIAL PRESENTED IN THIS DOCUMENT BEFORE ATTEMPTING INSTALLATION, APPLICATION, OPERATION, OR MAINTENANCE OF THE EQUIPMENT. IN ADDITION, ONLY QUALIFIED PERSONS SHOULD BE PERMITTED TO PERFORM ANY WORK ASSOCIATED WITH THE EQUIPMENT. ANY WIRING INSTRUCTIONS PRESENTED IN THIS DOCUMENT MUST BE FOLLOWED PRECISELY. FAILURE TO DO SO COULD CAUSE PERMANENT EQUIPMENT DAMAGE.
1.2 General Information

ATSs are used to protect critical electrical loads against loss of power. The load’s utility power source is backed up by a generator power source. An ATS is connected to both the utility and generator power sources and supplies the load with power from one of these two sources. In the event that power is lost from the utility power source, the ATS transfers the load to the generator power source. Once the utility power is restored, the load is automatically transferred back to the utility power source (Figure 2).

An intelligence system initiates the transfer when the utility power source fails or falls below a preset voltage. An engine start is then initiated by the ATS or the generator and the ATS transfers the load to the generator power source when sufficient generator voltage is available. When the utility power source is restored, the ATS automatically transfers back and the generator will shut down after a time delay. In the event the utility power source fails and the generator power source does not appear, the ATS remains connected to the utility power source until the generator power source does appear. Conversely, if connected to the generator power source and the generator power source fails while the utility power source is still unavailable, the ATS remains connected to the generator power source.

ATSs automatically perform the transfer function, and include three basic elements.

1. Main contacts to connect and disconnect the load to and from the source of power.
2. Solenoids to make the transfer of the main contacts from source to source.
3. Intelligence/supervisory circuits to constantly monitor the condition of the power sources and thus provide the intelligence necessary for the switch and related circuit operation.

1.2.1 Design Configuration

The Eaton Residential ATS is a rugged, compact design that utilizes power contactors to transfer essential loads from one power source to another (see Figure 3). The Residential ATS contains suitable mechanical and electrical interlock switches to eliminate the possibility of connecting the utility service to the generator output. In addition, a manual override lever is provided for the transfer function.

**WARNING**

DO NOT MANUALLY TRANSFER THE SWITCH WHILE UNDER LOAD.

1.2.2 Optional Service Entrance Feature

The ATS can be ordered in either a standard or service entrance (SE) configuration. When ordered as an SE, integral overcurrent protection is built into the switch. Therefore, the ATS can be installed at the point of service entrance without the need for an upstream disconnect device on the utility or primary source side.
1.4 Environmental and Operational Conditions

Normally, an ATS is applied indoors in an electrical equipment room. It can also be used for normal outdoor applications (with standard NEMA 3R enclosure) where the equipment is subject to falling rain, freezing temperatures, and 95% humidity (non-condensing). The ambient temperature range for operation is between -20 and 70°C (-4 and 158°F).

1.5 Glossary

With respect to their use within this document and as they relate to transfer switch and controller operation, the following terminology is defined.

Available

A source is defined as “available” when it is within its undervoltage setpoint ranges for the nominal voltage setting.

Connected

Connected is defined as when the input is shorted by an external contact or connection.

Failed or Fails

A source is defined as “failed” when it is outside of the applicable voltage setpoint ranges for the nominal voltage and for a time exceeding 0.5 seconds after the time delay emergency fail (TDEF) time delays expires.

Failsafe

Failsafe is a feature that prevents disconnection from the only available power source and also forces a transfer or re-transfer operation to the only available power source.

Re-Transfer

Re-transfer is defined as a change of the load connection from the Generator to the Utility.

Utility

Utility is the primary source (normal source, normal power source, or normal).

Generator

Generator is the secondary source (generator emergency source, emergency power source, emergency, standby, or backup source).

Utility: Failed or Fails

Utility is defined as “failed” when it is outside of its undervoltage setpoint ranges for the nominal voltage and frequency setting.

Generator: Failed or Fails

Generator is defined as “failed” when it is outside of its undervoltage/underfrequency/overfrequency (if applicable) setpoint ranges for the nominal voltage and frequency setting for a time exceeding 0.5 seconds after the Time Delay Emergency Fail (TDEF) time delay expires.

Transfer

Transfer is defined as a change of the load connection from the Utility to the Generator power source.

Unconnected

Unconnected is defined as when the input is not shorted by an external contact or connection.
Section 2: Receiving, Handling, and Storage

2.1 Receiving

Every effort is made to ensure that the ATS equipment arrives at its destination undamaged and ready for installation. The packing is designed to protect the internal components as well as the enclosure. Care should be exercised, however, to protect the equipment from impact at all times. Do not remove the protective packaging until the equipment is at the installation site and ready to be installed.

When the ATS equipment reaches its destination, the customer should inspect the shipping container for any obvious signs of rough handling and/or external damage that occurred during transportation. Record any external and internal damage for reporting to the transportation carrier and to the Eaton sales representative, once a thorough inspection is complete. All claims should be as specific as possible and include the Shop Order and General Order numbers.

A shipping label affixed to the shipping container includes a variety of equipment and customer information, such as General Order and catalog numbers. Make certain that this information matches the other shipping paper information.

Each ATS enclosure is packaged in its own box. Do not discard the packing material until the equipment is ready for installation.

Once the packaging is removed from the shipment, the enclosure door can be opened. A plastic bag of documents will be found in the enclosure. Important documents, such as wiring diagrams and appropriate instruction leaflets are enclosed within the bag and should be filed in a safe place.

2.2 Handling

As previously mentioned, ATS equipment is packaged in its own box. Protect the equipment from impact at all times and do not double stack. Once the equipment is at the installation site and ready to be installed, the packaging material can be removed. Refer to Section 4 of this manual for specific installation instructions.

2.3 Storage

Although well packaged, this equipment is not suitable for outdoor storage. The equipment warranty will not be applicable if there is evidence of outdoor storage. If the equipment is to be stored indoors for any period of time, it should be stored with its protective packaging material in place. Protect the equipment at all times from excessive moisture, construction dirt, corrosive conditions, and other contaminants. It is strongly suggested that the package-protected equipment be stored in a climate-controlled environment of -20 to 70°C (-4 to 158°F), with a relative humidity of 80% or less. Do not, under any circumstance, stack other equipment on top of an ATS equipment enclosure, whether packaged or not.

Section 3: Equipment Description

3.1 Introduction

The Eaton Residential ATS is assembled and tested at the factory. It is designed to be used in conjunction with standby power distribution equipment to provide an alternate source of power to critical circuits in the event that the primary power source is interrupted. This ATS monitors both utility and generator power sources and automatically transfers critical load circuits between the two sources, depending on which source is available. The utility power source is preferred and will remain connected to the switch if it is available.

3.2 Power Panel

The power panel is used for making load, power, and neutral connections. The power contactor is mounted on a steel baseplate (Figure 6).

3.2.1 Main Contacts

This ATS incorporates a power contactor. The main contacts connect and disconnect the load to and from the different power sources. The power contactor is mechanically and electrically interlocked to prevent the two sets of main contacts from being closed simultaneously.

Figure 5. Typical Power Panel for 100 A Model.
3.3 RTC-100 Logic Panel

The RTC-100 is a microprocessor-based transfer switch logic control package. The hardware and software of the controller contain the intelligence/ supervisory circuits that constantly monitor the condition of the power sources. It provides the intelligence necessary for the operation of the ATS (Figure 7).

![RTC-100 Logic Control Panel](image)

The RTC-100 controller has an operating temperature of -20 to 70°C (-4 to 158°F).
The controller circuit board is protected by an insulating conformal coating.

The specifications, under normal operating conditions, are as follows:

- Tolerance for voltage sensing function: ±1% of full scale.

3.4 EGSU ATS Features

A variety of standard and optional features are available for Eaton ATSs. All features or combinations of features may not be available on specific ATSs. All features and/or accessories are Underwriters Laboratories (UL) listed unless noted.

3.4.1 Standard Features

The following is a list of the standard features for the RTC-100 Controlled ATS.

1. Time Delay Normal to Emergency (TDNE)
   This feature provides a time delay when transferring from the Utility to the Generator power source. Timing begins when the Generator becomes available. It permits controlled transfer of the load circuit to the Generator.
   Jumper selectable at 20 seconds or 50 seconds. Default is 20 seconds.

2. Time Delay on Engine Starting (TDES)
   This feature provides a time delay of the signal to initiate the engine/generator start cycle in order to override momentary power outages or voltage fluctuations of the utility source.
   Fixed setting of six seconds

3. Time Delay Emergency to Normal (TDEN)
   This feature provides a time delay of the re-transfer operation to permit stabilization of Utility. Timing begins when the Utility becomes available. If the Generator fails during timing, then re-transfer is delayed for up to 6 seconds to allow the generator to recover.
   Fixed at 10 Seconds.

4. Time Delay for Engine Cool-down (TDEC)
   This feature provides a time delay of the signal to initiate the engine/generator stop cycle after the re-transfer operation. This allows the engine/generator to cool down by running unloaded. Timing begins on completion of the re-transfer operation.
   Fixed setting of five minutes.

5. Generator Monitoring and Protection
   This feature provides monitoring and protection based on the Generator voltage setpoints. All feature functions are Failsafe operations.

5J. All Phase Undervoltage Protection
   Undervoltage:
   Dropout: 70% of nominal
   Pickup: 80% of nominal

7. Time Delay for Emergency Fail (TDEF)
   This feature provides a time delay that prevents a connected emergency source from being declared “failed” in order to override momentary generator fluctuations. If the generator power source remains in the failed state then, 0.5 seconds after the TDEF timer expires, the transfer switch will proceed with the programmed sequence for re-transfer.
   Fixed setting of six seconds

12. Power Source Annunciation
   This feature provides LEDs to give power source availability indications.

   Switch Position
   Provides LEDs to indicate the switch position

   Power Source Availability
   Provides LEDs to indicate if a power source is available. LEDs may be integral or separate from the controller.

12G. Utility - Available
   This feature provides a green LED that, when lit, indicates the Utility is available.

12H. Generator - Available
   This feature provides an red LED that, when lit, indicates the generator is available.

15N. Load Shed (Active) EGSU Only
   Two sets of contacts are available and can be used to control large connected loads on the generator (i.e. air conditioners, hot tubs, etc.). The contacts are rated for 250 Vac, 5 amps.
   See IB 70-8698 for further explanation and connection information.
23K. Generator Test Selectable – Off / 7 / 14 / 28 Day Interval

This feature provides for automatic test operation of the generator. Available test cycles are 7, 14, or 28 days with a 15-minute duration.

Programmable jumpers allow for selection of three test cycles:

- Generator Start/Run Only (No Load);
- Generator Test with Load Transfer; or
- Disabled

This is a “Failsafe” operation.

26. Utility - Monitoring and Protection

This feature provides Utility monitoring and protection functions. If the Utility power supply fails, then the RTC-100 will begin the sequence of operations necessary to transfer the load circuit to the Generator power supply. All Feature 26 monitoring and protection functions are Failsafe operations.

26P. All Phase Undervoltage Protection

Adjustable Undervoltage

Dropout: 70% of nominal
Pickup: 80% of nominal

37A. Service Equipment Rated Transfer Switch

This feature provides the label “Suitable for use as Service Equipment” and the features necessary to meet the requirements for the label.

3.5 Standards

Eaton ATS equipment, enclosed in NEMA 3R enclosures, are listed for application by UL. In addition, Eaton ATSs are listed in File E313744 by Underwriters Laboratories, Inc. under Standard UL 1008. This standard covers the requirements for ATSs intended for use in ordinary locations to provide lighting and power as follows:

a. In standby systems, in accordance with article 702 of the National Electrical Code.

Eaton ATSs are available to meet NFPA 110 for standby power systems.
Section 4: Installation and Wiring

4.1 General

Eaton ATSs are factory wired and tested. Installation requires solidly mounting the enclosed unit and connecting the power cables and the auxiliary sensing circuits. Physical mounting procedures and power cable connections are covered in this section.

Once a transfer switch is properly installed and wired, it should be mechanically and electrically checked for proper installation and operation. The procedures for these initial mechanical and electrical checks are outlined in Section 5 of this manual.

⚠️ WARNING

BE CERTAIN THAT THE DEADFRONT IS PROPERLY INSTALLED BEFORE THE TRANSFER SWITCH EQUIPMENT IS PUT INTO SERVICE. THE DEADFRONT PROVIDES PROTECTION FROM DANGEROUS VOLTAGES AT THE LINE AND LOAD TERMINALS WHEN THE EQUIPMENT IS IN OPERATION. FAILURE TO DO SO COULD RESULT IN PERSONAL INJURY OR DEATH.

4.2 Mounting Location

Choose a location that offers a flat, rigid mounting surface capable of supporting the weight of the enclosed ATS equipment (see Figure 8, 100 A and 100 A SE). Protect the transfer switch at all times against excessive moisture, dust, dirt, lint, and corrosive vapors.

Figure 7. Dimensions and Plan View of a Standard and SE EGSU (in.) (100 A).
Check to ensure there are no pipes, wires, or other mounting hazards in the immediate mounting area that could create a problem.

Carefully remove all packing material from the ATS enclosure at the installation site. Even though an equipment inspection was performed when the equipment was received, make another careful inspection of the enclosure and the ATS mechanism as the packing material is removed and the enclosure readied for mounting. Be especially alert for distorted metal, loose wires, or damaged components.

4.3 Mounting Procedure

⚠️ CAUTION
EXTREME CARE SHOULD BE TAKEN TO PROTECT THE ATS FROM DRILL CHIPS, FILINGS, AND OTHER CONTAMINANTS WHEN MAKING THE CABLE ENTRY HOLES AND MOUNTING THE ENCLOSURE TO PREVENT COMPONENT DAMAGE OR A FUTURE MALFUNCTION.

NOTICE
THE INSTALLATION MUST FULLY COMPLY WITH ALL APPLICABLE CODES, STANDARDS, AND REGULATIONS.

With the enclosed ATS equipment unpacked and ready for mounting, proceed with the following steps.

Step 1: Depress the padlockable catch at the bottom of the door and slide the door downward (see Figure 10). Open the door and remove the deadfront.

Figure 8. Location of the Door Latch.

Step 2: Use the knockouts for cable entry and control wiring.

NOTICE
FOR CONTROL WIRING (GENERATOR ENGINE START WIRING), THE WIRES MUST BE ISOLATED FROM BOTH THE UTILITY AND GENERATOR POWER SOURCE CABLES.

Step 3: Mount the switch to a rigid structure as close to the electrical loads as possible.

4.4 Power Cable Connection

⚠️ WARNING
POWER CONDUCTORS MAY HAVE VOLTAGE PRESENT THAT CAN CAUSE SEVERE PERSONAL INJURY OR DEATH. DE-ENERGIZE ALL POWER OR CONTROL CIRCUIT CONDUCTORS TO BE CONNECTED TO THE ATS EQUIPMENT BEFORE BEGINNING TO WORK WITH THE CONDUCTORS AND/OR TERMINATING THEM TO THE EQUIPMENT.

⚠️ CAUTION
TO HELP PREVENT COMPONENT DAMAGE OR FUTURE MALFUNCTIONS, USE EXTREME CARE TO KEEP CONTAMINANTS OUT OF THE ATS EQUIPMENT WHEN MAKING THE POWER CABLE CONNECTIONS.

Test all power cables prior to connection to the unit to ensure that the conductors or cable insulation has not been damaged while being pulled into position. Power cables are to be connected to solderless, screw type lugs located on the automatic transfer switching devices. Verify that the lugs supplied will accommodate the power cables being used. Also verify that the cables comply with all local electrical codes. Standard ATS equipment, as supplied from the factory, will accommodate the wire sizes shown in Table 2.

Table 2. Wire Sizes for ATSs.

<table>
<thead>
<tr>
<th>Transfer Switch Amp Rating</th>
<th>Contactor Wire Size Range</th>
<th>Number of Cables per Phase</th>
</tr>
</thead>
<tbody>
<tr>
<td>100</td>
<td>#14 - 2/0</td>
<td>1</td>
</tr>
</tbody>
</table>

Carefully strip the insulation from the power cables to avoid nicking or ringing of the conductor strands. Prepare the stripped conductor termination end by cleaning it with a wire brush. If aluminum conductors are used, apply an appropriate joint compound to the clean conductor surface area.

⚠️ CAUTION
IMPROPER POWER CABLE CONNECTIONS CAN CAUSE EXCESSIVE HEAT AND SUBSEQUENT EQUIPMENT FAILURE.

Note: Tighten the cable lugs to the torque identified on the label affixed to the unit’s door.

Step 1: Connect cables as follows (see Figure 10 and Table 2):

- The utility power cables to the utility lugs; or SE breaker if installed;
- The generator power cables to the generator lugs;
- The customer load cables to the main distribution panel (load) lugs;
- The neutral cables to the neutral bar; and
- The ground wires to the ground bar.

⚠️ WARNING
FAILURE TO PROPERLY CONNECT THIS TRANSFER SWITCH PER NFPA 70, THE NATIONAL ELECTRIC CODE, MAY RESULT IN PRODUCT FAILURE, FIRE, LOSS OF PROPERTY, LOSS OF LIFE, ETC.
Figure 9. Cable Connection Locations (100 A).

Step 2: If your generator requires utility power for engine start sensing then the generator utility sensing connections are located on the fuse block that is installed at the bottom of the power panel (see Figure 11). The utility sensing wires, required for proper generator operations, are connected at this point. See Section 4.7 for more detailed information on connecting the generator utility sensing wires.

Step 3: If your generator is a two wire start type generator that requires a contact closure or open to provide the start signal then connect the 2 wires to the connector located on J7. J7 is a form C contact that can be utilized for either form of two wire start circuits. If a contact closure is required for engine start, connect the two wires to J7-1 and J7-2. If a contact open is required for engine start, connect the two wires to J7-2 and J7-3 (see Figure 11).

Figure 10. Generator Utility Sensing Wires Connection.

Figure 11. Dry Contacts for Two Wire Engine Start - EGSU Only.

Step 4: Tighten all cables and wiring to specifications located on door.
4.5 Wiring

⚠️ WARNING

Power conductors and control wiring may have voltage present that can cause severe personal injury or death. De-energize all power or control circuit conductors before beginning to perform any wiring activity to or within the ATS equipment.

⚠️ CAUTION

Check the ATS equipment nameplate for rated voltage. It should be the same as the utility and generator line voltages. Operating the equipment on improper voltage can cause equipment damage.

4.6 Installation

In a typical installation for critical loads (see Figure 12), the ATS (1) and the generator (2) are connected to the power supply. The ATS (1) and emergency distribution panel (3) receive utility power from a dedicated breaker in the utility service panel (4). The ATS and emergency panel receive generator power from the generator (2). Power from the utility feeds the utility panel.

Figure 13. Diagram of a Typical Installation (Critical Loads Only).

In addition, another typical installation for loads can be considered (see Figure 14). Refer to Figure 15 for a loads connection diagram.

Figure 14. Typical Installation of a Residential ATS.

The switch (1) and generator (2) are connected to the power supply. The ATS is located between the utility and the loads.
4.7 Generator Utility Sensing Connection

The generator utility sensing connections are located on the fuse block that is installed at the bottom of the power panel. The utility sensing wires, required for proper generator operation, are connected at this point.

Note: Prior to making the generator utility sensing connection to the ATS, set the generator control selector switch to the OFF position to prevent an unwanted generator start. Control wiring, such as the generator utility sensing wires, must be run separately from the power cables.

Use the proper wire size as listed by the generator set (Genset) manufacturer.

This ATS is intended for use on generators with built-in auto start features. These generators sense, and react to, utility power (see Figure 16). This ATS may also be used with generators that require open type remote starting contacts. One set of normally open contacts and one set of normally closed contacts are supplied.

4.8 Preliminary Checks

After the ATS enclosure is installed and power cables are connected to the equipment, thoroughly inspect the unit to ensure that no tools were left inside and that the cabinet is free of debris. If necessary, use a vacuum cleaner to remove any and all construction or installation debris from the equipment.

Read and understand all labels on the equipment. Review and understand the wiring diagrams supplied with the equipment. Note any optional accessories that may have been furnished with this unit and review their operation.

Verify that the phase-to-phase line voltages of both the utility and generator power sources are the same and that they match the rated voltage as indicated on the ATS ratings label.

\[\text{CAUTION}\]

SEVERE EQUIPMENT DAMAGE CAN RESULT IF THE UNIT IS NOT APPLIED AT PROPER VOLTAGE. DO NOT ENERGIZE THE EQUIPMENT IF THE SUPPLY VOLTAGES DO NOT MATCH EQUIPMENT RATING LABEL.

4.9 Protection

For Catalog # EGSU100AC Only

When protected by one of the following circuit breakers rated not more than 150 amperes, this transfer switch is rated for use on a circuit capable of delivering not more than 22,000 RMS symmetrical amperes, 240 volts maximum, but not more than the interrupting capacity of the selected circuit breaker.

Eaton
BR CH FDC CSR CSH
BW BWH

Siemens
CED6 ED6 ED4 HED6 HED4

When protected by circuit breakers without adjustable short-time response only or by fuses this transfer switch is rated for use on a circuit capable of delivering not more than 10,000 RMS symmetrical amperes at 240 VAC.

MANUFACTURER-ANY
BREAKER-ANY
TYPE-ANY
AMPS MAX-PER NEC

For Catalog #EGSU100NSEAC Only

This switch is equipped with integral over-current protection. Continuous load current not to exceed 80 percent of switch rating.

This Transfer Switch is rated for use on a circuit capable of delivering not more than 10,000 rms symmetrical amperes, 240 volts maximum.
Section 5: Functional Testing

⚠️ WARNING

YOU ARE READY TO ENERGIZE THE EQUIPMENT. VOLTAGES WITHIN THE ENCLOSURE ARE CAPABLE OF CAUSING SEVERE PERSONAL INJURY OR DEATH. USE EXTREME CAUTION TO AVOID CONTACT WITH ENERGIZED EQUIPMENT.

5.1 Preliminary Checks

Step 1: Check all loads connected to the ATS to ensure that they are ready to be energized.

5.2 Energize the Switch

Step 1: Using a voltmeter, measure the line-to-line and the line-to-neutral voltages across the utility line terminals to ensure the utility voltage is correct.

Step 2: Close the upstream utility power source breaker or switch to connect the ATS to the utility power source voltage.

Step 3: If the ATS unit is not already in the UTILITY position, and the voltage is acceptable, the solenoid will engage and the contactor will automatically switch to the UTILITY position.

⚠️ WARNING

CONTACT WITH ENERGIZED COMPONENTS WILL CAUSE ELECTRICAL SHOCK CAPABLE OF PRODUCING SEVERE PERSONAL INJURY OR DEATH. USE EXTREME CAUTION TO AVOID CONTACT WITH ENERGIZED COMPONENTS WHEN USING A METER FOR VOLTAGE CHECKS.

Step 4: Position the generator control selector switch, located on the standby generator, to the AUTOSTART position. (It may also be labeled REMOTE START or AUTO.)

5.3 Operational Checks

Step 1: Open the upstream utility breaker originally closed in Step 2 of Section 5.2.

NOTICE

THIS WILL SIMULATE AN INTERRUPTION OF THE UTILITY POWER SOURCE.

Step 2: After a time delay, the standby generator engine will start.

Step 3: Using a voltmeter, measure the line-to-line and line-to-neutral voltages across the generator line terminals to ensure that the generator emergency voltage is correct. If necessary, make adjustments to the voltage regulator on the generator according to the manufacturer’s recommendations to correct any voltage deviations. The ATS will only respond to the correct voltage from the generator power source.

Step 4: Close the upstream generator power source breaker or switch to connect the ATS to the generator power supply source.

Step 5: The ATS Time Delay Normal (Utility) to Emergency (Generator) (TDEN) will begin to time after the generator engine begins to run. After time out, the solenoid will engage and the contactor will automatically switch from the UTILITY to the GENERATOR position.

Step 6: Close the utility breaker described in Step 1 of Section 5.2.

Step 7: The ATS Time Delay Emergency (Generator) to Normal (Utility) (TDEn) timer will begin timing, and the solenoid will engage and automatically switch from the GENERATOR to the UTILITY position and the generator will shut down after a cool down period.

5.4 Manual Operation

⚠️ WARNING

DO NOT ATTEMPT TO MANUALLY OPERATE THE ATS WITH THE UTILITY OR GENERATOR AVAILABLE.

⚠️ WARNING

HIGH VOLTAGES ARE PRESENT IN AND AROUND TRANSFER SWITCH EQUIPMENT. BEFORE ATTEMPTING TO MANUALLY TRANSFER, DISCONNECT THE LINE POWER FROM THE EQUIPMENT BEING SERVICED BY OPENING AND LOCKING OUT, IF POSSIBLE, THE NEXT HIGHEST DISCONNECT DEVICE. FAILURE TO FOLLOW THIS PROCEDURE COULD CAUSE SEVERE PERSONAL INJURY AND/OR DEATH.

ALWAYS TURN THE UTILITY POWER OFF AND TURN THE GENERATOR (IF A GENERATOR) CONTROL SELECTOR SWITCH TO THE “OFF” POSI- TION BEFORE ATTEMPTING A MANUAL TRANSFER.

⚠️ WARNING

INSURE THE DEADFRONT IS INSTALLED PRIOR TO ENERGIZING THE TRANSFER SWITCH.

To Manually Operate

Step 1: Disconnect all sources of power.

Step 2: Disconnect the J9 connector from the RTC-100 controller.

Step 3: Locate the manual lever between the solenoids (see Figure 17).

Step 4: Locate the handle used to manually transfer the switch.

Step 5: Attach the handle to the manual lever.

Step 6: Move the lever to the left to go to Utility or to the right to connect to Generator.

Step 7: Reconnect the power.

Step 8: If automatic operation is required, disconnect all sources of power, reinstall the J9 connector, and reconnect the power.
Section 6: Adjustments

6.1 General

Refer to IB 70-8698, supplied with the ATS for RTC-100 Controller adjustments and functions.

Figure 17. ATS Manual Operating Handle in Use Shown Connected to Source 2.
Section 7: Maintenance and Component Replacement

7.1 Introduction

⚠️ WARNING
HIGH VOLTAGES ARE PRESENT IN AND AROUND TRANSFER SWITCH EQUIPMENT. BEFORE INSPECTING OR MAINTAINING THIS EQUIPMENT, DISCONNECT THE LINE POWER FROM THE EQUIPMENT BEING SERVICED BY OPENING AND LOCKING OUT, IF POSSIBLE, THE NEXT HIGHEST DISCONNECT DEVICE. FAILURE TO FOLLOW THIS PROCEDURE COULD CAUSE SEVERE PERSONAL INJURY AND/OR DEATH.

In general, ATS equipment is designed to be relatively maintenance free under normal usage. However, because of the variability of application conditions and the importance placed on dependable operation by this type of equipment, inspection and maintenance checks should be made on a regularly scheduled basis. Since equipment maintenance will consist mainly of keeping the equipment clean, the frequency of maintenance will depend, to a large extent, on the cleanliness of its surroundings. If a significant amount of dust or foreign matter is present, a more frequent maintenance schedule should be followed.

It is suggested that visual inspections of the equipment be made on a regular basis, not just during regularly scheduled periods. Always be alert for an accumulation of dirt in and around the structure, loose parts and/or hardware, cracks and/or discoloration to insulation, and damaged or discolored components.

Figure 17 is the wiring diagram for the EGSU ATS switch.

Note: Only qualified and experienced personnel should attempt any diagnostic work using this diagram.

Figure 18. Wiring Diagram for the EGSU ATS (Shown Deenergized and Connected to Source 1).
7.2 Procedures
A suggested maintenance procedure to be followed is outlined in Table 3.

Table 3. Recommended Periodic Maintenance Procedures

<table>
<thead>
<tr>
<th>Step</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Make the transfer switch equipment safe for inspection and/or</td>
<td>Disconnect the line power from the equipment being serviced by opening next highest disconnect device. Make certain that any accessory control power is switched off.</td>
</tr>
<tr>
<td>maintenance.</td>
<td></td>
</tr>
<tr>
<td>b. Inspect the structure area for safety hazards or potential</td>
<td>Inspect the area, especially where the contactor is installed, for any safety hazards, including personal safety and fire hazards. Exposure to certain chemical vapors can cause deterioration of the electrical connections.</td>
</tr>
<tr>
<td>maintenance problems.</td>
<td>Inspect for accumulated dirt, loose hardware, or physical damage.</td>
</tr>
<tr>
<td></td>
<td>Examine the primary insulation for evidence of cracking or overheating. Overheating will show as discoloration, melting, or blistering of the conductor insulation, or as pitting or melting of the conductor surfaces due to arcing.</td>
</tr>
<tr>
<td></td>
<td>Inspect the secondary control connections for damage, and control wiring for insulation integrity.</td>
</tr>
<tr>
<td>c. Inspect the contactor for dust, dirt, soot, grease, moisture, or</td>
<td>Remove dust, dirt, soot, grease, moisture, and corrosion contamination from the surface of the switching device using a dry, soft lint-free cloth, dry soft bristle brush, and vacuum cleaner. Do not blow debris into the contactor. If contamination is found, look for the source and fix the problem.</td>
</tr>
<tr>
<td>corrosion.</td>
<td></td>
</tr>
<tr>
<td>d. Check for material integrity, uneven wear, discoloration, or</td>
<td>Severe material cracking will require replacement and loose hardware will need to be tightened.</td>
</tr>
<tr>
<td>loose hardware.</td>
<td></td>
</tr>
<tr>
<td>e. Check the terminals and connectors for looseness or signs of</td>
<td>Overheating will show as discoloration, melting, or blistering of the conductor insulation. Connections that do not have signs of looseness or overheating should not be disturbed.</td>
</tr>
<tr>
<td>overheating.</td>
<td></td>
</tr>
<tr>
<td>f. Exercise the contactor if it is not often exercised while in</td>
<td>If a switching device is used for frequent switching during normal operation, this step can be disregarded.</td>
</tr>
<tr>
<td>operation.</td>
<td></td>
</tr>
<tr>
<td>g. Return the transfer switch equipment to service.</td>
<td>Make certain all barriers are in place and the door is closed. Re-apply generator and utility power.</td>
</tr>
</tbody>
</table>
# 7.3 Maintenance Log

<table>
<thead>
<tr>
<th>Date</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Example: 01/01/09</td>
<td>Inspected and cleaned.</td>
</tr>
</tbody>
</table>
7.4 Component Replacement

Certain components within the ATS are field replaceable. Table 4 lists the part numbers to use when ordering replacement components. To order replacement components, contact an authorized Eaton Sales Representative.

Table 4. Field Replaceable Components.

<table>
<thead>
<tr>
<th>Component</th>
<th>Part Number</th>
<th>ATS Model</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contactor</td>
<td>99-5638</td>
<td>100 A</td>
</tr>
<tr>
<td>RTC-100 Controller</td>
<td>RTC100</td>
<td>100 A</td>
</tr>
<tr>
<td>Harness EGSU</td>
<td>99-5638-12</td>
<td>100 A</td>
</tr>
<tr>
<td>Service Entrance Breaker</td>
<td>99-5638-4</td>
<td>100 A</td>
</tr>
<tr>
<td>Ground Bar</td>
<td>99-5638-5</td>
<td>100 A</td>
</tr>
<tr>
<td>Lugs</td>
<td>99-5638-6</td>
<td>100 A</td>
</tr>
<tr>
<td>Neutral Bar</td>
<td>99-5638-7</td>
<td>100 A</td>
</tr>
<tr>
<td>SungTel</td>
<td>DHW4PT</td>
<td>100 A</td>
</tr>
<tr>
<td>SungCable</td>
<td>DCXcab2</td>
<td>100 A</td>
</tr>
<tr>
<td>TVSS</td>
<td>CHSPLTRA</td>
<td>100 A</td>
</tr>
</tbody>
</table>

**WARNING**

HIGH VOLTAGES ARE PRESENT IN AND AROUND TRANSFER SWITCH EQUIPMENT. BEFORE ATTEMPTING TO REPLACE ANY COMPONENT, DISCONNECT THE LINE POWER FROM THE EQUIPMENT BEING SERVICED BY OPENING AND LOCKING OUT, IF POSSIBLE, THE NEXT HIGHEST DISCONNECT DEVICE. FAILURE TO FOLLOW THIS PROCEDURE COULD CAUSE SEVERE PERSONAL INJURY AND/OR DEATH.

ALWAYS TURN THE UTILITY (SOURCE 1) POWER OFF AND TURN THE GENERATOR (SOURCE 2) CONTROL SELECTOR SWITCH TO THE “OFF” POSITION BEFORE ATTEMPTING TO REPLACE ANY COMPONENTS.

**NOTICE**

APPLY UTILITY (SOURCE 1) POWER AND PLACE THE GENERATOR CONTROL SELECTOR SWITCH IN THE “AUTO” POSITION AFTER THE COMPONENT HAS BEEN REPLACED. TEST THE SYSTEM FOR PROPER FUNCTIONALITY.

7.4.1 Component Replacement Instructions

7.4.1.1 100 Ampere RTC-100 Controller

**Figure 19. Controller Board Installed in a EGSU ATS.**

Step 1: Turn the Generator Start select to “OFF” before attempting to replace the RTC-100 Controller. Ensure all sources of power are removed.

Step 2: Disconnect the plugs from the controller (see Figure 20).

Step 3: Disconnect the wires connected to J8.

Step 4: Remove the four (4) screws located at the corners of the controller that secure it to the power panel. Remove the controller (see Figure 20).
Figure 20. Removing the Controller Board.

Step 5: Align the new controller with the mounting holes. Secure the new controller board using the existing hardware. Tighten the screws.

Step 6: Connect the plugs to their original receptacles.

Step 7: Reconnect the wires to J8.

Step 8: Reapply power to the transfer switch.

Step 9: Place the generator control selector switch in the “AUTO” position after the controller has been replaced. (The generator may start but will shut down within five minutes.) Test the system for proper functionality.

Figure 21. 100 A Neutral Bar.

Step 1: Turn the utility (Source 1) power off and turn the generator (Source 2) control selector switch to the “OFF” position before attempting to replace the neutral bar.

Step 2: Disconnect all wire cables from the neutral bar.

Step 3: If the neutral bar has been bonded to the ground strap, remove the strap that grounds the neutral bar to the base plate (see Instruction Leaflet supplied with the grounding kit for more information).

Step 4: Remove the screws in the black base using a blade screwdriver or 0.25 in. socket or nut driver. Remove the neutral bar (see Figure 22)

Figure 22. Replacing the 100 A Neutral Bar.

Step 5: Mount the neutral bar to the base plate using the hardware supplied.

Step 6: If the neutral bar being replaced was grounded, use the bonding strap removed in Step 3 to ground the neutral bar to the base plate (see Instruction Leaflet supplied with the grounding kit for more information).

Step 7: Reconnect all wire cables to the neutral bar.
Step 8: Apply utility (Source 1) power and place the generator control selector switch in the “AUTO” position after the neutral bar has been replaced. Test the system for proper functionality.

7.4.1.3 Ground Lug

Step 1: Turn the utility (Source 1) power off and turn the generator (Source 2) control selector switch to the “OFF” position before attempting to replace the ground lug.

Step 2: Disconnect all wire cables from the ground lug.

Step 3: Remove the screws securing the ground lug using a blade screwdriver (see Figure 23). Remove the ground lug.

Step 4: Secure the new ground lug to the base plate using the hardware supplied.

Step 5: Reconnect all wire cables to the ground lug.

Step 6: Apply utility (Source 1) power and place the generator control selector switch in the “AUTO” position after the ground bar has been replaced. Test the system for proper functionality.

7.4.1.4 Replacing the Contactor

Note: If you are replacing the contactor in a 100 A SE ATS, the service entrance breaker must first be disconnected. Follow Steps 1 through 3 in Section 7.4.1.7 before performing the procedure that follows.

Step 1: Turn the utility (Source 1) power off and turn the generator (Source 2) control selector switch to the “OFF” position before attempting to replace the contactor.

Step 2: Note their location then disconnect the twelve (12) red control wires from the contactor (see Figure 24). Note: All wires connected to the contactor are labeled to ease identification.

Step 3: Remove the four (4) screws securing the contactor to the base plate using a blade screwdriver or 0.25 in. socket or nut driver. Remove the contactor.

Step 4: Following the replacement steps for the 100 A lugs (see Sections 7.4.1.6), remove the lugs from the old contactor then install the lugs on the new contactor.

Step 5: Secure the contactor onto the base plate using the hardware supplied.

Step 6: Reattach the twelve (12) red control wires to the contactor. Examine each wire to find the name then refer to Figure 24 for the correct connection point.

Step 7: Reconnect all wire cables to the contactor as per their original connections.

Note: If you are replacing the contactor in a 100 A SE ATS, the service entrance breaker must be reinstalled at this time. Follow Steps 5 through 6 in section 7.4.1.7 to complete the procedure.

Step 8: Apply utility (Source 1) power and place the generator control selector switch in the “AUTO” position after the contactor has been replaced. Test the system for proper functionality.
7.4.1.5 Wiring Harness

Figure 25. Wiring Harness Installed in a EGSU ATS.

Step 1: Turn the utility (Source 1) power off and turn the generator (Source 2) control selector switch to the “OFF” position before attempting to replace the wiring harness.

Step 2: Note their location then disconnect the red wires from the contactor.

Note: All wires connected to the contactor are labeled to ease identification.

Step 3: Disconnect all plugged connections from the controller (see Figure 20).

The wire harness is now free to be removed.

Step 4: Place the new wiring harness in the ATS.

Step 5: Connect all the plugs to the controller.

Step 6: Reattach the red wires to the contactor. Examine each wire to find the name then refer to Figure 26 for the correct connection point.

Step 7: Apply utility (Source 1) power and place the generator control selector switch in the “AUTO” position after the wiring harness has been replaced. Test the system for proper functionality.

7.4.1.6 Replacing the 100 A Lugs

Figure 27. Replacing the 100 A Lugs.

Note: If you are replacing the lugs in a 100 A SE ATS, the service entrance breaker cables must first be removed. Follow Steps 1 through 4 in Section 7.4.1.7 before performing the procedure that follows.

Step 1: Turn the utility (Source 1) power off and turn the generator (Source 2) control selector switch to the “OFF” position before attempting to replace the lugs.

Step 2: Disconnect all wire cables from the contactor.

Step 3: Note their location then disconnect the red wires from the contactor (see Figure 24).

Note: All wires connected to the contactor are labeled to ease identification.
For All ATSs

Step 4: Remove the four (4) screws securing the contactor to the base plate using a blade screwdriver or 0.25 in. socket or nut driver.

Step 5: Remove the two (2) generator lugs and the two (2) load lugs using a blade screwdriver (see Figure 27).

Step 6: Once the load lugs have been removed, insert a blade screwdriver up through the circular hole in the load lug bus and remove screws securing the two (2) generator lugs.

Step 7: Place the new utility lugs on the utility bus so the anti-turn protrusions fit in the holes. Once the lugs are in place, take one (1) supplied control wire terminal and hold it underneath the bus. Using one (1) screw and one (1) washer supplied, tighten the control wire terminal and lug to the utility bus. Repeat the process of the second utility lug. Ensure that no gaps are present between the lugs and bus.

Step 8: Place the new generator lugs on the generator bus. Once the lugs are in place, take one (1) supplied control wire terminal and hold it underneath the bus. Using one (1) screw and one (1) washer supplied, tighten the control wire terminal and lug to the generator bus. Repeat the process of the second generator lug. Ensure that no gaps are present between the lugs and bus.

Step 9: Secure the load lugs to the load bus using the hardware supplied.

Note: The load lugs do not require control wire terminals.

Step 10: Secure the contactor to the base plate using the four (4) screws supplied.

For SE ATSs

Step 11: Align the cables from the SE breakers with the contactor. Secure the SE cables to the contactor and torque per the torque information provided in the ATS.

Step 12: Reattach the red wires to the contactor. Examine each wire to find the name then refer to Figure 27 for the correct connection point.

Step 13: Reconnect all cables to the contactor as per their original connections.

Step 14: Apply utility (Source 1) power and place the generator control selector switch in the “AUTO” position after the lugs have been replaced. Test the system for proper functionality.

Figure 28. Service Entrance Breaker Installed (100 A SE ATS).

Step 1: Turn the utility (Source 1) power off and turn the generator (Source 2) control selector switch to the “OFF” position before attempting to replace the service entrance breaker.

Step 2: Disconnect the cables from the lugs on the service entrance breaker.

Step 3: Remove the two (2) cables that connect to the contactor.

Figure 29. Stab Connection at the Service Entrance Breaker.

Step 4: Align the new service entrance breaker with the mounting bracket.

Step 5: Reconnect the cables to the lugs on the service entrance breaker.

Step 6: Apply utility (Source 1) power and place the generator control selector switch in the “AUTO” position after the service entrance breaker has been replaced. Test the system for proper functionality.
7.4.1.8 Dead Front

Figure 30. Service Entrance Deadfront Installed.

Step 1: Open the transfer switch door.
Step 2: Remove the screws securing the deadfront to the ATS using a blade screwdriver. Remove the enclosure deadfront.
Step 3: Insert the new deadfront.
Step 4: Secure the new deadfront to the ATS enclosure using the hardware supplied.
Step 5: Close the ATS door.
### 7.5 Troubleshooting

Table 5 contains troubleshooting information for the EGS ATS. If a problem still exists after completing the troubleshooting procedures, contact an authorized Eaton sales representative.

**Table 5. Troubleshooting Chart.**

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Correction</th>
</tr>
</thead>
</table>
| The automatic transfer switch does not transfer to the generator. | 1. The generator breaker is open.  
2. The generator voltage is not acceptable. | 1. Reset the generator circuit breaker.  
2. Refer to the generator User's Manual |
| The automatic transfer switch does not transfer to the utility.  | 1. The service disconnect breaker is open.  
2. The utility voltage is not acceptable. | 1. Reset the service disconnect breaker.  
2. Wait for the utility voltage to return to normal |
| The generator is still running after the transfer switch transfers to the utility. | Engine cool down period. | The engine should stop after the cool down. |
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