O & M Manual for the 400 Amp EGS or EGSU Automatic Transfer Switch with RTC-50 or RTC-100 Control

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Section 1: Introduction

1.1 Preliminary Comments and Safety Precautions

This technical document is intended to cover most aspects associated with the installation, application, operation, and maintenance of the Automatic Transfer Switch (ATS). It is provided as a guide for authorized and qualified personnel only. Please refer to the specific WARNING and CAUTION in Section 1.1.2 before proceeding. If further information is required by the purchaser regarding a particular installation, application, or maintenance activity, please contact an authorized Eaton sales representative or the installing contractor.

1.1.1 Warranty and Liability Information

No warranties, expressed or implied, including warranties of fitness for a particular purpose of merchantability, or warranties arising from course of dealing or usage of trade, are made regarding the information, recommendations, and descriptions contained herein. In no event will Eaton be responsible to the purchaser or user in contract, in tort (including negligence), strict liability, or otherwise for any special, indirect, incidental or consequential damage, or loss whatsoever, including but not limited to damage or loss of use of equipment, plant or power system, cost of capital, loss of power, additional expenses in the use of existing power facilities, or claims against the purchaser or user by its customers resulting from the use of the information and descriptions contained herein.

1.1.2 Safety Precautions

All safety codes, standards, and/or regulations must be strictly observed in the installation, application, operation, and maintenance of this device.

Figure 1. Typical Automatic Transfer Switch Equipment Nameplate.

All possible contingencies that may arise during installation, operation, or maintenance, and all details and variations of this equipment do not purport to be covered by these instructions. If further information is required by the purchaser regarding a particular installation, application, or maintenance activity, please contact an authorized Eaton sales representative or the installing contractor.
1.2 General Information

ATSs are used to protect critical electrical loads against loss of power. The load's utility power source is backed up by a generator power source. An ATS is connected to both the utility and generator power sources and supplies the load with power from one of these two sources. In the event that power is lost from the utility power source, the ATS transfers the load to the generator power source. Once the utility power is restored, the load is automatically transferred back to the utility power source (Figure 2).

1.2.1 Design Configuration

The Eaton Residential ATS is a rugged, compact design that utilizes power contactors to transfer essential loads from one power source to another (see Figure 3). The Residential ATS contains suitable mechanical and electrical interlock switches to eliminate the possibility of connecting the utility service to the generator output. In addition, a manual override lever is provided for the transfer function.

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**WARNING**

DO NOT MANUALLY TRANSFER THE SWITCH WHILE UNDER LOAD.

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1.2.2 Standard Service Entrance Feature

The ATS is ordered in a service entrance (SE) configuration. When ordered as an SE, integral overcurrent protection is built into the switch. Therefore, the ATS can be installed at the point of service entrance without the need for an upstream disconnect device on the utility or primary source side.

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**Figure 2. Typical Load Transfer Switch (Contactor) Schematic.**

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**Figure 3. EGSU400NSEAC (400 A) Service Entrance.**

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An intelligence system initiates the transfer when the utility power source fails or falls below a preset voltage. An engine start is then initiated by the ATS or the generator and the ATS transfers to the generator power source when sufficient generator voltage is available. When the utility power source is restored, the ATS automatically transfers back and the generator will shut down after a time delay. In the event the utility power source fails and the generator power source does not appear, the ATS remains connected to the utility power source until the generator power source does appear. Conversely, if connected to the generator power source and the generator power source fails while the utility power source is still unavailable, the ATS remains connected to the generator power source.

ATSs automatically perform the transfer function, and include three basic elements.

1. Main contacts to connect and disconnect the load to and from the source of power.
2. Solenoids to make the transfer of the main contacts from source to source.
3. Intelligence/supervisory circuits to constantly monitor the condition of the power sources and thus provide the intelligence necessary for the switch and related circuit operation.
The benefits of the SE configuration are:

- Combined service disconnect and over-current protection in the ATS reduces the overall equipment and installation costs.
- Fewer components and power connections reduce maintenance requirements.

1.2.3 Load Shed Contacts

This transfer switch incorporates the Eaton RTC-100 transfer switch controller. The RTC-100 has two sets of active load shed contacts. There is also an optional load shed board that connects to and is controlled by the RTC-100 controller. See IB 70-8698 for further explanation and connection information.

1.3 Transfer Switch Catalog Number Identification

ATS equipment catalog numbers provide a significant amount of relevant information pertaining to a specific piece of equipment. The Catalog Number Identification Table (see Table 1) provides the required interpretation information.

Table 1. ATS Catalog Numbering System.

<table>
<thead>
<tr>
<th>Manufacturer</th>
<th>Type</th>
<th>Ampere Rating</th>
<th>Service Entrance</th>
<th>Load Shed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eaton</td>
<td>G SU-RTC-100</td>
<td>400-400A</td>
<td>NSE- Service Entrance</td>
<td>AC-Active Load Control Blank-Passive Load Shed</td>
</tr>
</tbody>
</table>

1.4 Environmental and Operational Conditions

Normally, an ATS is applied indoors in an electrical equipment room. It can also be used for normal outdoor applications (with standard NEMA 3R enclosure) where the equipment is subject to falling rain, freezing temperatures, and 95% humidity (non-condensing). The ambient temperature range for operation is between -20 and 70°C (-4 and 158°F).

1.5 Glossary

With respect to their use within this document and as they relate to transfer switch and controller operation, the following terminology is defined.

**Available**
A source is defined as “available” when it is within its undervoltage setpoint ranges for the nominal voltage setting.

**Connected**
Connected is defined as when the input is shorted by an external contact or connection.

**Failed or Fails**
A source is defined as “failed” when it is outside of the applicable voltage setpoint ranges for the nominal voltage and for a time exceeding 0.5 seconds after the Time Delay Emergency Fail (TDEF) time delay expires.

**Failsafe**
Failsafe is a feature that prevents disconnection from the only available power source and also forces a transfer or re-transfer operation to the only available power source.

Re-Transfer
Re-transfer is defined as a change of the load connection from the Generator to the Utility.

**Utility**
Utility is the primary source (normal source, normal power source, or normal).

**Generator**
Generator is the secondary source (generator emergency source, emergency power source, emergency, standby, or backup source).

**Utility: Failed or Fails**
Utility is defined as “failed” when it is outside of its undervoltage setpoint ranges for the nominal voltage and frequency setting.

**Generator: Failed or Fails**
Generator is defined as “failed” when it is outside of its undervoltage/underfrequency/overfrequency (if applicable) setpoint ranges for the nominal voltage and frequency setting for a time exceeding 0.5 seconds after the Time Delay Emergency Fail (TDEF) time delay expires.

**Transfer**
Transfer is defined as a change of the load connection from the Utility to the Generator power source.

**Unconnected**
Unconnected is defined as when the input is not shorted by an external contact or connection.
Section 2: Receiving, Handling, and Storage

2.1 Receiving
Every effort is made to ensure that the ATS equipment arrives at its destination undamaged and ready for installation. The packing is designed to protect the internal components as well as the enclosure. Care should be exercised, however, to protect the equipment from impact at all times. Do not remove the protective packaging until the equipment is at the installation site and ready to be installed.

When the ATS equipment reaches its destination, the customer should inspect the shipping container for any obvious signs of rough handling and/or external damage that occurred during transportation. Record any external and internal damage for reporting to the transportation carrier and to the Eaton sales representative, once a thorough inspection is complete. All claims should be as specific as possible and include the Shop Order and General Order numbers. A shipping label affixed to the shipping container includes a variety of equipment and customer information, such as General Order and catalog numbers. Make certain that this information matches the other shipping paper information.

Each ATS enclosure is packaged in its own box. Do not discard the packing material until the equipment is ready for installation. Once the packaging is removed from the shipment, the enclosure door can be opened. A plastic bag of documents will be found in the enclosure. Important documents, such as wiring diagrams and appropriate instruction leaflets are enclosed within the bag and should be filed in a safe place.

2.2 Handling
As previously mentioned, ATS equipment is packaged in its own box. Protect the equipment from impact at all times and do not double stack. Once the equipment is at the installation site and ready to be installed, the packaging material can be removed. Refer to Section 4 of this manual for specific installation instructions.

2.3 Storage
Although well packaged, this equipment is not suitable for outdoor storage. The equipment warranty will not be applicable if there is evidence of outdoor storage. If the equipment is to be stored indoors for any period of time, it should be stored with its protective packaging material in place. Protect the equipment at all times from excessive moisture, construction dirt, corrosive conditions, and other contaminants. It is strongly suggested that the package-protected equipment be stored in a climate-controlled environment of -20 to 70°C (-4 to 158°F), with a relative humidity of 80% or less. Do not, under any circumstance, stack other equipment on top of an ATS equipment enclosure, whether packaged or not.

Section 3: Equipment Description

3.1 Introduction
The Eaton Residential ATS is assembled and tested at the factory. It is designed to be used in conjunction with standby power distribution equipment to provide an alternate source of power to critical circuits in the event that the primary power source is interrupted. This ATS monitors both utility and generator power sources and automatically transfers critical load circuits between the two sources, depending on which source is available. The utility power source is preferred and will remain connected to the switch if it is available.

3.2 Power Panel
The power panel is used for making load, power, and neutral connections. The power contactor is mounted on a steel baseplate (Figure 4).

3.2.1 Main Contacts
This ATS incorporates a power contactor. The main contacts connect and disconnect the load to and from the different power sources. The power contactor is mechanically and electrically interlocked to prevent the two sets of main contacts from being closed simultaneously.

![Figure 4. Typical Power Panel for 400 A Model.](image-url)
3.3 RTC-50/RTC-100 Logic Panel

The RTC-50/RTC-100 are microprocessor-based transfer switch logic control packages. The hardware and software of the controllers contain the intelligence/supervisory circuits that constantly monitor the condition of the power sources. They provide the intelligence necessary for the operation of the ATS (Figure 5).

3.4 EGS/EGSU ATS Features

A variety of standard and optional features are available for Eaton ATSs. All features or combinations of features may not be available on specific ATSs. All features and/or accessories are Underwriters Laboratories (UL) listed unless noted.

3.4.1 Standard Features

The following is a list of the standard features for the RTC Controlled ATS.

1. **Time Delay Normal to Emergency (TDNE)**
   
   This feature provides a time delay when transferring from the Utility to the Generator power source. Timing begins when the Generator becomes available. It permits controlled transfer of the load circuit to the Generator.

   Jumper selectable at 20 seconds or 50 seconds. Default is 20 seconds.

2. **Time Delay on Engine Starting (TDES) - EGSU only**
   
   This feature provides a time delay of the signal to initiate the engine/generator start cycle in order to override momentary power outages or voltage fluctuations of the utility source.

   Fixed setting of six seconds.

3. **Time Delay Emergency to Normal (TDEN)**
   
   This feature provides a time delay of the re-transfer operation to permit stabilization of Utility. Timing begins when the Utility becomes available. If the Generator fails during timing, then re-transfer is delayed for up to 6 seconds to allow the generator to recover.

   Fixed at 10 Seconds.

4. **Time Delay for Engine Cool-down (TDEC) - EGSU Only**
   
   This feature provides a time delay of the signal to initiate the engine/generator stop cycle after the re-transfer operation. This allows the engine/generator to cool down by running unloaded. Timing begins on completion of the re-transfer operation.

   Fixed setting of five minutes.

5. **Generator Monitoring and Protection**

   This feature provides monitoring and protection based on the Generator voltage setpoints. All feature functions are Failsafe operations.

   5J. **All Phase Undervoltage Protection**
   
   Undervoltage:
   - Dropout: 70% of nominal
   - Pickup: 80% of nominal

6. **Time Delay for Emergency Fail (TDEF)**

   This feature provides a time delay that prevents a connected emergency source from being declared “failed” in order to override momentary generator fluctuations. If the generator power source remains in the failed state then, 0.5 seconds after the TDEF timer expires, the transfer switch will proceed with the programmed sequence for re-transfer.

   Fixed setting of six seconds.

7. **Power Source Annunciation**

   This feature provides LEDs to give power source availability indications.
### Switch Position

Provides LEDs to indicate the switch position

**12C. Utility - Connected - EGSU Only**

This feature provides a white LED that when lit, indicates the utility is connected.

**12D. Generator - Connected - EGSU Only**

This feature provides a yellow LED that when lit, indicates the generator is connected.

### Power Source Availability

Provides LEDs to indicate if a power source is available. LEDs may be integral or separate from the controller.

**12G. Utility - Available**

This feature provides a green LED that, when lit, indicates the Utility is available.

**12H. Generator - Available**

This feature provides a red LED that, when lit, indicates the generator is available.

**15M. Load Shed - EGS Only**

Two sets of contacts are available and can be used to control large connected loads on the generator (i.e. air conditioners, hot tubs, etc.). The contacts are rated for 250 Vac, 5 amps. See IB 70-8664 for further explanation and connection information.

**15N. Load Shed (Active) EGSU Only**

Two sets of contacts are available and can be used to control large connected loads on the generator (i.e. air conditioners, hot tubs, etc.). The contacts are rated for 250 Vac, 5 amps. See IB 70-8698 for further explanation and connection information.

**23K. Generator Test Selectable – Off / 7 / 14 / 28 Day Interval - EGSU Only**

This feature provides for automatic test operation of the generator. Available test cycles are 7, 14, or 28 days with a 15-minute duration.

Programmable jumpers allow for selection of three test cycles:

- Generator Start/Run Only (No Load);
- Generator Test with Load Transfer; or
- Disabled

This is a “Failsafe” operation. See IB 70-8698 for more details.

**26. Utility - Monitoring and Protection**

This feature provides Utility monitoring and protection functions. If the Utility power supply fails, then the RTC-100 will begin the sequence of operations necessary to transfer the load circuit to the Generator power supply. All Feature 26 monitoring and protection functions are Failsafe operations.

**26P. All Phase Undervoltage Protection**

Adjustable Undervoltage

Dropout: 70% of nominal

Pickup: 80% of nominal

### 37A. Service Equipment Rated Transfer Switch

This feature provides the label “Suitable for use as Service Equipment” and the features necessary to meet the requirements for the label.

### 3.5 Standards

Eaton ATS equipment, enclosed in NEMA 3R enclosures, are listed for application by UL. In addition, Eaton ATSs are listed in File E313744 by Underwriters Laboratories, Inc. under Standard UL 1008. This standard covers the requirements for ATSs intended for use in ordinary locations to provide lighting and power as follows:

a. In standby systems, in accordance with article 702 of the National Electrical Code.

Eaton ATSs are available to meet NFPA 110 for standby power systems.
Section 4: Installation and Wiring

4.1 General

Eaton ATSs are factory wired and tested. Installation requires solidly mounting the enclosed unit and connecting the power cables and the auxiliary sensing circuits. Physical mounting procedures and power cable connections are covered in this section.

Once a transfer switch is properly installed and wired, it should be mechanically and electrically checked for proper installation and operation. The procedures for these initial mechanical and electrical checks are outlined in Section 5 of this manual.

⚠️ WARNING

BE CERTAIN THAT THE DEADFRONT IS PROPERLY INSTALLED BEFORE THE TRANSFER SWITCH EQUIPMENT IS PUT INTO SERVICE. THE DEADFRONT PROVIDES PROTECTION FROM DANGEROUS VOLTAGES AT THE LINE AND LOAD TERMINALS WHEN THE EQUIPMENT IS IN OPERATION. FAILURE TO DO SO COULD RESULT IN PERSONAL INJURY OR DEATH.

4.2 Mounting Location

Choose a location that offers a flat, rigid mounting surface capable of supporting the weight of the enclosed ATS equipment (see Figure 7, 400 A SE). Protect the transfer switch at all times against excessive moisture, dust, dirt, lint, and corrosive vapors.

Figure 7. Dimensions and Plan View of a Service Entrance EGS and EGSU (in.) (400A).
Check to ensure there are no pipes, wires, or other mounting hazards in the immediate mounting area that could create a problem.

Carefully remove all packing material from the ATS enclosure at the installation site. Even though an equipment inspection was performed when the equipment was received, make another careful inspection of the enclosure and the ATS mechanism as the packing material is removed and the enclosure readied for mounting. Be especially alert for distorted metal, loose wires, or damaged components.

4.3 Mounting Procedure

⚠️ CAUTION

EXTREME CARE SHOULD BE TAKEN TO PROTECT THE ATS FROM DRILL CHIPS, FILINGS, AND OTHER CONTAMINANTS WHEN MAKING THE CABLE ENTRY HOLES AND MOUNTING THE ENCLOSURE TO PREVENT COMPONENT DAMAGE OR A FUTURE MALFUNCTION.

NOTICE

THE INSTALLATION MUST FULLY COMPLY WITH ALL APPLICABLE CODES, STANDARDS, AND REGULATIONS.

With the enclosed ATS equipment unpacked and ready for mounting, proceed with the following steps.

Step 1: Depress the padlockable catch at the bottom of the door and slide the door downward (see Figure 8). Open the door and remove the deadfront.

Figure 8. Location of the Door Latch.

⚠️ NOTICE

FOR CONTROL WIRING (GENERATOR ENGINE START WIRING), THE WIRES MUST BE ISOLATED FROM BOTH THE UTILITY AND GENERATOR POWER SOURCE CABLES.

Step 2: Mount the switch to a rigid structure as close to the electrical loads as possible. The ATS power panel needs to be removed to properly mount the enclosure. Reinstall the power panel after enclosure is securely mounted.

4.4 Power Cable Connection

⚠️ WARNING

POWER CONDUCTORS MAY HAVE VOLTAGE PRESENT THAT CAN CAUSE SEVERE PERSONAL INJURY OR DEATH. DE-ENERGIZE ALL POWER OR CONTROL CIRCUIT CONDUCTORS TO BE CONNECTED TO THE ATS EQUIPMENT BEFORE BEGINNING TO WORK WITH THE CONDUCTORS AND/OR TERMINATING THEM TO THE EQUIPMENT.

⚠️ CAUTION

TO HELP PREVENT COMPONENT DAMAGE OR FUTURE MALFUNCTIONS, USE EXTREME CARE TO KEEP CONTAMINANTS OUT OF THE ATS EQUIPMENT WHEN MAKING THE POWER CABLE CONNECTIONS.

Test all power cables prior to connection to the unit to ensure that the conductors or cable insulation has not been damaged while being pulled into position.

Power cables are to be connected to solderless, screw type lugs located on the automatic transfer switching devices. Verify that the lugs supplied will accommodate the power cables being used. Also verify that the cables comply with all local electrical codes. Standard ATS equipment, as supplied from the factory, will accommodate the wire sizes shown in Table 2.

Table 2. Wire Sizes for ATSS.

<table>
<thead>
<tr>
<th>Transfer Switch Amp Rating</th>
<th>Contactor Wire Size Range</th>
<th>Number of Cables per Phase</th>
</tr>
</thead>
<tbody>
<tr>
<td>400</td>
<td>750 kcmil - 2</td>
<td>1</td>
</tr>
<tr>
<td>400</td>
<td>300 kcmil - 1/0</td>
<td>2</td>
</tr>
</tbody>
</table>

Carefully strip the insulation from the power cables to avoid nicking or ringing of the conductor strands. Prepare the stripped conductor termination end by cleaning it with a wire brush. If aluminum conductors are used, apply an appropriate joint compound to the clean conductor surface area.

⚠️ CAUTION

IMPROPER POWER CABLE CONNECTIONS CAN CAUSE EXCESSIVE HEAT AND SUBSEQUENT EQUIPMENT FAILURE.

Note: Tighten the cable lugs to the torque identified on the label affixed to the unit’s door.

Step 1: Connect cables as follows (see Figure 9, and Table 2):

• The utility power cables to the SE breaker;
• The generator power cables to the generator connections on the power contactor;
• The customer load cables to the main distribution panel (load) lugs; (The generator service entrance cables may need to be removed in order to install load cables);
• The neutral cables to the neutral bar; and
• The ground wires to the ground bar.

⚠️ WARNING

FAILURE TO PROPERLY CONNECT THIS TRANSFER SWITCH PER NFPA 70, THE NATIONAL ELECTRIC CODE, MAY RESULT IN PRODUCT FAILURE, FIRE, LOSS OF PROPERTY, LOSS OF LIFE, ETC.
Step 2: For EGS or EGSU

If your generator requires utility power for engine start sensing then the generator utility sensing connections are located on the fuse block that is installed at the bottom of the power panel (see Figure 10). The utility sensing wires, required for proper generator operations, are connected at this point. See Section 4.7 for more detailed information on connecting the generator utility sensing wires.

4.5 Wiring

**WARNING**

**POWER CONDUCTORS AND CONTROL WIRING MAY HAVE VOLTAGE PRESENT THAT CAN CAUSE SEVERE PERSONAL INJURY OR DEATH. DE-ENERGIZE ALL POWER OR CONTROL CIRCUIT CONDUCTORS BEFORE BEGINNING TO PERFORM ANY WIRING ACTIVITY TO OR WITHIN THE ATS EQUIPMENT.**

**CAUTION**

CHECK THE ATS EQUIPMENT NAMEPLATE FOR RATED VOLTAGE. IT SHOULD BE THE SAME AS THE UTILITY AND GENERATOR LINE VOLTAGES. OPERATING THE EQUIPMENT ON IMPROPER VOLTAGE CAN CAUSE EQUIPMENT DAMAGE.

4.6 Installation

When the utility power fails, the ATS will sense the failure, the generator will start, and when sufficient generator voltage is available, the ATS will switch all loads to the emergency panel. All emergency loads will receive power from the generator. A line breaker is required between the generator power source and the transfer switch (see Figure 12). When utility power returns, the ATS will switch all power back to the utility panel and the generator will shut down.

In addition, another typical installation for loads can be considered (see Figure 11). Refer to Figure 12 for a loads connection diagram.
4.7 Generator Utility Sensing Connection

The generator utility sensing connections are located on the fuse block that is installed at the bottom of the power panel. The utility sensing wires, required for proper generator operation, are connected at this point.

**Note:** Prior to making the generator utility sensing connection to the ATS, set the generator control selector switch to the OFF position to prevent an unwanted generator start. Control wiring, such as the generator utility sensing wires, must be run separately from the power cables.

Use the proper wire size as listed by the generator set (Genset) manufacturer.

This ATS is intended for use on generators with built in auto start features. These generators sense, and react to, utility power (see Figure 13). The EGSU type ATS may also be used with generators that require open type remote starting contacts. One set of normally open contacts and one set of normally closed contacts are supplied.

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**CAUTION**

Severe equipment damage can result if the unit is not applied at proper voltage. Do not energize the equipment if the supply voltages do not match equipment ratings label.

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4.9 Protection

For Catalog #EGSU400NSEAC and EGS400NSE Only

This switch is equipped with integral over-current protection. Continuous load current not to exceed 80 percent of switch rating.

This Transfer Switch is rated for use on a circuit capable of delivering not more than 35,000 rms symmetrical amperes, 240 volts maximum.
Section 5: Functional Testing

⚠️ WARNING
WE ARE READY TO ENERGIZE THE EQUIPMENT. VOLTAGES WITHIN THE ENCLOSURE ARE CAPABLE OF CAUSING SEVERE PERSONAL INJURY OR DEATH. USE EXTREME CAUTION TO AVOID CONTACT WITH ENERGIZED EQUIPMENT.

5.1 Preliminary Checks
Step 1: Check all loads connected to the ATS to ensure that they are ready to be energized.

5.2 Energize the Switch
Step 1: Using a voltmeter, measure the line-to-line and the line-to-neutral voltages across the utility line terminals to ensure the utility voltage is correct.
Step 2: Close the upstream utility power source breaker or switch to connect the ATS to the utility power source voltage.
Step 3: If the ATS unit is not already in the UTILITY position, and the voltage is acceptable, the solenoid will engage and the contactor will automatically switch to the UTILITY position.

⚠️ WARNING
CONTACT WITH ENERGIZED COMPONENTS WILL CAUSE ELECTRICAL SHOCK CAPABLE OF PRODUCING SEVERE PERSONAL INJURY OR DEATH. USE EXTREME CAUTION TO AVOID CONTACT WITH ENERGIZED COMPONENTS WHEN USING A METER FOR VOLTAGE CHECKS.

Step 4: Position the generator control selector switch, located on the standby generator, to the AUTOSTART position. (It may also be labeled REMOTE START or AUTO.)

5.3 Operational Checks
Step 1: Open the upstream utility breaker originally closed in Step 2 of Section 5.2.

⚠️ WARNING
INSURE THE DEADFRONT IS INSTALLED PRIOR TO ENERGIZING THE TRANSFER SWITCH.

To Manually Operate
Step 1: Remove power from the ATS. Both of the disconnect devices MUST be turned OFF.
Step 2: Open the ATS door.
Step 3: Remove the deadfront cover.
Step 4: Locate the manual handle (see Figure 15).
Step 5: Install handle onto the shaft located on the right hand side of power contactor (see Figure 16).
Step 6: Push up on the handle as shown in Figure 17 to change the position of the contactor. If position “A” is “ON”, then the utility power source is required to power the load. If position “B” is “ON” then the generator or alternate power source is required to power the load.
Step 7: Remove the handle.
Step 8: Install the deadfront cover.
Step 9: Turn the disconnect of the power source that you want to supply the load to the “OFF” position. The selected power source MUST be available in order for it to supply the load.
Step 10: Close the door.

Note: The disconnect device MUST be in the “ON” position in order for the ATS to be fully automatic.
Figure 15. Manual Handle.

Figure 16. Manual Handle Installed on Operator.

Figure 17. Push Up to Manually Operate Conector.
Section 6: Adjustments

6.1 General

Refer to IB 70-8698, supplied with the ATS for RTC-100 Controller adjustments and functions.

Refer to IB 70-8664, supplied with the ATS for RTC-50 Controller adjustments and functions.

Section 7: Maintenance and Component Replacement

7.1 Introduction

**WARNING**

HIGH VOLTAGES ARE PRESENT IN AND AROUND TRANSFER SWITCH EQUIPMENT. BEFORE INSPECTING OR MAINTAINING THIS EQUIPMENT, DISCONNECT THE LINE POWER FROM THE EQUIPMENT BEING SERVICED BY OPENING AND LOCKING OUT, IF POSSIBLE, THE NEXT HIGHEST DISCONNECT DEVICE. FAILURE TO FOLLOW THIS PROCEDURE COULD CAUSE SEVERE PERSONAL INJURY AND/OR DEATH.

In general, ATS equipment is designed to be relatively maintenance free under normal usage. However, because of the variability of application conditions and the importance placed on dependable operation by this type of equipment, inspection and maintenance checks should be made on a regularly scheduled basis. Since equipment maintenance will consist mainly of keeping the equipment clean, the frequency of maintenance will depend, to a large extent, on the cleanliness of its surroundings. If a significant amount of dust or foreign matter is present, a more frequent maintenance schedule should be followed.

It is suggested that visual inspections of the equipment be made on a regular basis, not just during regularly scheduled periods. Always be alert for an accumulation of dirt in and around the structure, loose parts and/or hardware, cracks and/or discoloration to insulation, and damaged or discolored components.

Figure 18 is the wiring diagram for the EGSU ATS switch.

**Note:** Only qualified and experienced personnel should attempt any diagnostic work using this diagram.

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**Figure 18. Wiring Diagram for the EGSU ATS (Shown Deenergized and Connected to Source 1).**
Figure 19. Wire Diagram for the EGS ATS (shown Deenergized and Connected to Source 1).

7.2 Procedures
A suggested maintenance procedure to be followed is outlined in Table 3.

Table 3. Recommended Periodic Maintenance Procedures

<table>
<thead>
<tr>
<th>Step</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>a.</td>
<td>Make the transfer switch equipment safe for inspection and/or maintenance. Disconnect the line power from the equipment being serviced by opening next highest disconnect device. Make certain that any accessory control power is switched off.</td>
</tr>
<tr>
<td>b.</td>
<td>Inspect the structure area for safety hazards or potential maintenance problems. Inspect the area, especially where the contactor is installed, for any safety hazards, including personal safety and fire hazards. Exposure to certain chemical vapors can cause deterioration of the electrical connections. Inspect for accumulated dirt, loose hardware, or physical damage. Examine the primary insulation for evidence of cracking or overheating. Overheating will show as discoloration, melting, or blistering of the conductor insulation, or as pitting or melting of the conductor surfaces due to arcing. Inspect the secondary control connections for damage, and control wiring for insulation integrity.</td>
</tr>
<tr>
<td>c.</td>
<td>Inspect the contactor for dust, dirt, soot, grease, moisture, or corrosion. Remove dust, dirt, soot, grease, moisture, and corrosion contamination from the surface of the switching device using a dry, soft lint-free cloth, dry soft bristle brush, and vacuum cleaner. Do not blow debris into the contactor. If contamination is found, look for the source and fix the problem.</td>
</tr>
<tr>
<td>d.</td>
<td>Check for material integrity, uneven wear, discoloration, or loose hardware. Severe material cracking will require replacement and loose hardware will need to be tightened.</td>
</tr>
<tr>
<td>e.</td>
<td>Check the terminals and connectors for looseness or signs of overheating. Overheating will show as discoloration, melting, or blistering of the conductor insulation. Connections that do not have signs of looseness or overheating should not be disturbed.</td>
</tr>
<tr>
<td>f.</td>
<td>Exercise the contactor if it is not often exercised while in operation. This will permit the wiping action by the contacts. If a switching device is used for frequent switching during normal operation, this step can be disregarded.</td>
</tr>
<tr>
<td>g.</td>
<td>Return the transfer switch equipment to service. Make certain all barriers are in place and the door is closed. Re-apply generator and utility power.</td>
</tr>
</tbody>
</table>
### 7.3 Maintenance Log

<table>
<thead>
<tr>
<th>Date</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Example: 01/01/04</td>
<td>Inspected and cleaned.</td>
</tr>
</tbody>
</table>
### 7.4 Component Replacement

Certain components within the ATS are field replaceable. Table 4 lists the part numbers to use when ordering replacement components. To order replacement components, contact an authorized Eaton Sales Representative.

#### Table 4. Field Replaceable Components.

<table>
<thead>
<tr>
<th>Component</th>
<th>Part Number</th>
<th>ATS Model</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contactor</td>
<td>99-5702-10</td>
<td>400 A</td>
</tr>
<tr>
<td>RTC-100 Controller</td>
<td>RTC100</td>
<td></td>
</tr>
<tr>
<td>RTC-50 Controller</td>
<td>RT50</td>
<td></td>
</tr>
<tr>
<td>Harness EGSU</td>
<td>99-5702-11</td>
<td>400 A</td>
</tr>
<tr>
<td>Service Entrance Breaker</td>
<td>KD2400</td>
<td>400 A</td>
</tr>
<tr>
<td>Ground Bar</td>
<td>99-5702-4</td>
<td>400 A</td>
</tr>
<tr>
<td>Lugs - Contactor</td>
<td>99-5702-12</td>
<td>400 A</td>
</tr>
<tr>
<td>Neutral Bar</td>
<td>99-5702-13</td>
<td>400 A</td>
</tr>
<tr>
<td>SurgTel</td>
<td>DHW4PT</td>
<td></td>
</tr>
<tr>
<td>SurgCable</td>
<td>DCXCA2</td>
<td></td>
</tr>
<tr>
<td>TVSS</td>
<td>CHSPULTRA</td>
<td></td>
</tr>
<tr>
<td>Lugs - SE Breaker</td>
<td>2TA401K</td>
<td>400 A</td>
</tr>
</tbody>
</table>

⚠️ **WARNING**

**HIGH VOLTAGES ARE PRESENT IN AND AROUND TRANSFER SWITCH EQUIPMENT. BEFORE ATTEMPTING TO REPLACE ANY COMPONENT, DISCONNECT THE LINE POWER FROM THE EQUIPMENT BEING SERVICED BY OPENING AND LOCKING OUT, IF POSSIBLE, THE NEXT HIGHEST DISCONNECT DEVICE. FAILURE TO FOLLOW THIS PROCEDURE COULD CAUSE SEVERE PERSONAL INJURY AND/OR DEATH.**

**ALWAYS TURN THE UTILITY (SOURCE 1) POWER OFF AND TURN THE GENERATOR (SOURCE 2) CONTROL SELECTOR SWITCH TO THE “OFF” POSITION BEFORE ATTEMPTING TO REPLACE ANY COMPONENTS.**

⚠️ **NOTICE**

**APPLY UTILITY (SOURCE 1) POWER AND PLACE THE GENERATOR CONTROL SELECTOR SWITCH IN THE “AUTO” POSITION AFTER THE COMPONENT HAS BEEN REPLACED. TEST THE SYSTEM FOR PROPER FUNCTIONALITY.**

#### 7.4.1 Component Replacement Instructions

**7.4.1.1 400 Ampere RTC-100 Controller**

![Figure 20. Controller Board Installed in a EGSU ATS Typical for EGS ATS.](image)

**Step 1:** Turn the Generator Start select to “OFF” before attempting to replace the Controller. Ensure all sources of power are removed.

**Step 2:** For EGSU

- Disconnect the J1, J2, J3, J5, J6, J7 and J9 plugs from the controller (see Figure 21).

  For EGS
  - Disconnect the J1, J2, J3, J4, and J6 plugs

**Step 3:** For EGSU

- Disconnect the wires connected to J8.

  For EGS
  - Disconnect the wires connected to J7, and J8.

**Step 4:** Remove the four (4) screws located at the corners of the controller that secure it to the power panel. Remove the controller (see Figure 21).
Step 5: Align the new controller with the mounting holes. Secure the new controller board using the existing hardware. Tighten the screws.

Step 6: Connect all the plugs to their original receptacles. (Some of these may not be used.)

Step 7: Reconnect the wires to original locations.

Step 8: Reapply power to the transfer switch.

Step 9: Place the generator control selector switch in the “AUTO” position after the controller has been replaced. (The generator may start but will shut down within five minutes.) Test the system for proper functionality.

Figure 21. Removing the Controller Board (RTC-100 Shown).

7.4.1.2 200 A Neutral Bar

Step 1: Turn the utility (Source 1) power off and turn the generator (Source 2) control selector switch to the “OFF” position before attempting to replace the neutral bar.

Step 2: Disconnect all wire cables from the neutral bar.

Step 3: If the neutral bar has been bonded to the ground screw, remove the screw that grounds the neutral bar to the base plate (see Instruction Leaflet supplied with the grounding kit for more information).

Step 4: Remove the screws in the black base using a blade screwdriver or 0.25 in. socket or nut driver. Remove the neutral bar (see Figure 23).

Figure 22. 400 A Neutral Bar.

Step 5: Mount the neutral bar to the base plate using the hardware supplied.

Step 6: If the neutral bar being replaced was grounded, use the bonding screw removed in Step 3 to ground the neutral bar to the base plate (see Instruction Leaflet supplied with the grounding kit for more information).

Figure 23. Replacing the 400 A Neutral Bar.
Step 7: Reconnect all wire cables to the neutral bar.
Step 8: Apply utility (Source 1) power and place the generator control selector switch in the “AUTO” position after the neutral bar has been replaced. Test the system for proper functionality.

7.4.1.3 Ground Lug

Step 1: Turn the utility (Source 1) power off and turn the generator (Source 2) control selector switch to the “OFF” position before attempting to replace the ground lug.
Step 2: Disconnect all wire cables from the ground lug.
Step 3: Remove the screws securing the ground lug using a blade screwdriver (see Figure 24). Remove the ground lug.

Figure 24. Replacing the Ground Lug.

Step 4: Secure the new ground lug to the base plate using the hardware supplied.
Step 5: Reconnect all wire cables to the ground lug.
Step 6: Apply utility (Source 1) power and place the generator control selector switch in the “AUTO” position after the ground bar has been replaced. Test the system for proper functionality.

7.4.1.4 Replacing the Contactor

Figure 25. Replacing the Contactor.

Note: If you are replacing the contactor in a 400 A SE ATS, the service entrance breaker must first be disconnected. Follow Steps 1 through 3 in Section 7.4.1.7 before performing the procedure that follows.

Step 1: Turn the utility (Source 1) power off and turn the generator (Source 2) control selector switch to the “OFF” position before attempting to replace the contactor.
Step 2: Note their location then disconnect the red control wires from the contactor (see Figure 25).

Note: All wires connected to the contactor are labeled to ease identification.
Step 3: Remove the three (3) screws securing the contactor to the base plate using a blade screwdriver or 0.25 in. socket or nut driver. Remove the contactor.
Step 4: Following the replacement steps for the 400 A lugs (see Sections 7.4.1.6), remove the lugs from the old contactor then install the lugs on the new contactor. Torque to 275 pound inches.
Step 5: Secure the contactor onto the base plate using the hardware supplied.
Step 6: Reattach the red control wires to the contactor. Examine each wire to find the name then refer to Figure 25 for the correct connection point.
Step 7: Reconnect all wire cables to the contactor as per their original connections.
Step 8: Apply utility (Source 1) power and place the generator control selector switch in the “AUTO” position after the contactor has been replaced. Test the system for proper functionality.
7.4.1.5 Wiring Harness

Figure 26. Wiring Harness Installed in a EGSU ATS.

Step 1: Turn the utility (Source 1) power off and turn the generator (Source 2) control selector switch to the “OFF” position before attempting to replace the wiring harness.

Step 2: Note their location then disconnect the red wires from the contactor.

Note: All wires connected to the contactor are labeled to ease identification.

Figure 27. Wires to Disconnect from the Contactor.

Step 3: Disconnect the J1, J5, J6, J7, and J9 plugs from the controller (see Figure 20). Remove screw securing the fuse block.

The wire harness is now free to be removed.

Step 4: Place the new wiring harness in the ATS.

Step 5: Connect the J1 through J9 plugs to the controller.

Step 6: Reattach the red wires to the contactor. Examine each wire to find the name then refer to Figure 27 for the correct connection point.

Step 7: Apply utility (Source 1) power and place the generator control selector switch in the “AUTO” position after the wiring harness has been replaced. Test the system for proper functionality.

7.4.1.6 Replacing the 400 A Lugs

Figure 28. Replacing the 400 A Lugs.

Note: If you are replacing the lugs in a 400 A SE ATS, the service entrance breaker cables must first be removed. Follow Steps 1 through 4 in Section 7.4.1.7 before performing the procedure that follows.

Step 1: Turn the utility (Source 1) power off and turn the generator (Source 2) control selector switch to the “OFF” position before attempting to replace the lugs.

Step 2: Disconnect all wire cables from the contactor.

Step 3: Note their location then disconnect the red wires from the contactor (see Figure 25).

Note: All wires connected to the contactor are labeled to ease identification.
Step 1: Turn the utility (Source 1) power off and turn the generator (Source 2) start selector switch to the “OFF” position before attempting to replace the service entrance breaker.

Step 2: Disconnect the cables from the lugs on the service entrance breaker.

Step 3: Remove the two (2) cables that connect to the contactor.

Step 4: Remove breaker by loosening the four (4) mounting screws.

Step 5: Align the new service entrance breaker with the mounting bracket and attach with four (4) mounting screws.

Step 6: Reconnect the cables to the lugs on the service entrance breaker.

Step 7: Apply utility (Source 1) power and place the generator control selector switch in the “AUTO” position after the service entrance breaker has been replaced. Test the system for proper functionality.

For All ATSs

Step 4: Remove the three (3) screws securing the contactor to the base plate using a blade screwdriver or 0.25 in. socket or nut driver.

Step 5: Remove the two (2) generator lugs and the two (2) load lugs (see Figure 28).

Step 6: Place the new lugs on the bus so the holes are aligned. Using one (1) screw and one (1) washer supplied, tighten the lug to the bus. Repeat the process of the second lug. Ensure that no gaps are present between the lugs and bus.

Step 7: Secure the load lugs to the load bus using the hardware supplied.

Step 8: Secure the contactor to the base plate using the four (4) screws supplied.

Step 9: Align the cables from the SE breakers with the contactor. Secure the SE cables to the contactor and torque per the torque information provided in the ATS.

Step 10: Reattach the red wires to the contactor. Examine each wire to find the name then refer to Figure 28 for the correct connection point.

Step 11: Reconnect all cables to the contactor as per their original connections.

Step 12: Apply utility (Source 1) power and place the generator control selector switch in the “AUTO” position after the lugs have been replaced. Test the system for proper functionality.

7.4.1.7 400 A Service Entrance Breaker

Figure 29. Service Entrance Breaker Installed (400 A SE ATS).
7.4.1.8 Dead Front

![Dead Front Image]

Figure 30. Service Entrance Deadfront Installed.

Step 1: Open the transfer switch door.
Step 2: Remove the screws securing the deadfront to the ATS using a blade screwdriver. Remove the enclosure deadfront.
Step 3: Insert the new deadfront.
Step 4: Secure the new deadfront to the ATS enclosure using the hardware supplied.
Step 5: Close the ATS door.

7.5 Troubleshooting

Table 5 contains troubleshooting information for the EGSU ATS. If a problem still exists after completing the troubleshooting procedures, contact an authorized Eaton sales representative.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Correction</th>
</tr>
</thead>
<tbody>
<tr>
<td>The automatic transfer switch does not transfer to the generator.</td>
<td>1. The generator breaker is open. 2. The generator voltage is not acceptable.</td>
<td>1. Reset the generator circuit breaker. 2. Refer to the generator User’s Manual</td>
</tr>
<tr>
<td>The automatic transfer switch does not transfer to the utility.</td>
<td>1. The service disconnect breaker is open. 2. The utility voltage is not acceptable.</td>
<td>1. Reset the service disconnect breaker. 2. Wait for the utility voltage to return to normal</td>
</tr>
<tr>
<td>The generator is still running after the transfer switch transfers to the utility.</td>
<td>Engine cool down period.</td>
<td>The engine should stop after the cool down.</td>
</tr>
</tbody>
</table>
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