Eaton 9390 UPS

Service Life Extension Program

Eaton can install all new and improved electronics inside the shell of your existing 9390 UPS.

Manufactured from 2004-2019, the 9390 was Eaton’s first modular UPS. With proper maintenance, it can last more than 10 years.

However, all electronics have an increasing risk of wear-out failure over time as components are susceptible to heat, humidity, and dust/dirt collection.

For example, see this close up photo of an open circuit on a 13-year-old 9390 printed circuit board. The trace opened due to over-current as a result of a failed electronic component, switching the UPS to bypass where the critical load is unprotected.

The Eaton 9390 Service Life Extension Program is for customers with 10+ year old 9390s who want to reset the clock and get 10 more years of service life.

There are numerous benefits to this program, including:

- Half the cost of replacing the UPS considering installation costs
- Significantly faster implementation (2–3 days). No electrical installation required.
- The program includes a one-year parts and labor warranty in addition to a 10-year, full-service coverage entitlement

Ideal candidates for the program include those with:

- Mission critical 9390 UPSs that are 10+ years old
- 9390 UPSs in need of major service work (capacitors, fans, or batteries)
- Single module UPS configuration (less risk with parallel configuration)
- 9390 line-and-match Integrated Accessory Cabinets (IACs)
- No plan to move out of their current building or into the cloud

Interested in this new program? Learn more and contact Eaton at Eaton.com/UPSServices

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