

End-of-life (EOL) notification for Eaton 9395 UPS (**1100kVA ONLY**)

Eaton is announcing end-of-life (EOL) on the Power Xpert 9395, 1100kVA, UPS model built in Raleigh, N.C., **effective January 1, 2020.**

Only the 1100kVA variation of the Power Xpert 9395 is entering EOL. All other sizes, 275kVA, 550kVA, and 825kVA will continue to be offered as usual.

- For new 1100kVA installations, Eaton will accept new orders through December 31, 2019.
- Starting January 1, 2020, and running through 2020, Eaton will only accept 1100kVA orders for existing installation add-ons (i.e. parallel unit added to existing system) and for service. Each of these orders requires product management approval for quoting and order entry.



Lead-times for the 1100kVA 9395 product will continue to be supported per the published lead-time for as long as possible. Lead-times are subject to change pending order volumes and production line capacity constraints going forward.

Existing quotes for 1100kVA 9395 with project timelines beyond 2020 should be converted to the Power Xpert 9395P (high performance) or the Power Xpert 9395C (optimized 1.1MW) offering. Likewise, all new quotes going forward should utilize either Power Xpert 9395P High Performance or Power Xpert 9395C instead of the 9395 1100kVA, to avoid customer relationship issues with availability of the 1100kVA 9395 product.

Service support and spare parts will continue to be available for the 9395, 1100kVA, USA built models in the field per Eaton Power Quality product EOL policy.

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