

eNotify to PredictPulse transition guide

Welcome to Eaton's PredictPulse monitoring and management service. This guide helps you move from eNotify to PredictPulse and goes over what's included. You'll be up and running in no time!

For additional information about PredictPulse, visit Eaton.com/PredictPulse. If you have specific questions, call Eaton (in the US) at 800-843-9433, option 2, then 5, or send an email to predictpulsesupport@eaton.com.

How to move from eNotify to PredictPulse

We've done the heavy lifting to prepare for this transition, so minimal effort should be required from you. It's as easy as 1-2-3:

1. Open the PredictPulse invitation email from Eaton and click on the link provided to navigate to the MyEaton portal. **Tip: You may want to bookmark the MyEaton landing page, since this is where you'll always go to log into PredictPulse.**
2. Create your unique password. Combined with your email as your username, this is how you will access your PredictPulse dashboard.
3. Download the mobile app for your iOS or Android smartphone or tablet. Use the same email address and password created in the online portal to log in and access alarms from anywhere you are, at any time. **Tip: Be sure to check the HTTPS box before pressing the login button.**

Now you're a PredictPulse subscriber with real-time access to device diagnostics and alarms. Any devices you had connected to eNotify are already integrated into PredictPulse and you should see data from at least the last 30 days.

Hardware updates are not required to use PredictPulse. Optional firmware updates may be available for Power Xpert cards, so you can install those if you wish.

What's included with PredictPulse

- Remote monitoring of all your subscribed devices by Eaton 24x7
- Real-time access to your alarms and performance via a dashboard and mobile app
- Summary report emailed to you each month
- Remote diagnosis and response to critical alarms
- Expedited response by Eaton during critical events, resulting in faster resolutions. Eaton also keeps you informed from alarm alert to resolution. *[This is ultimately based on the service agreement contracted period of maintenance and response time for covered equipment; PredictPulse may be purchased separately from any other service coverage.]*

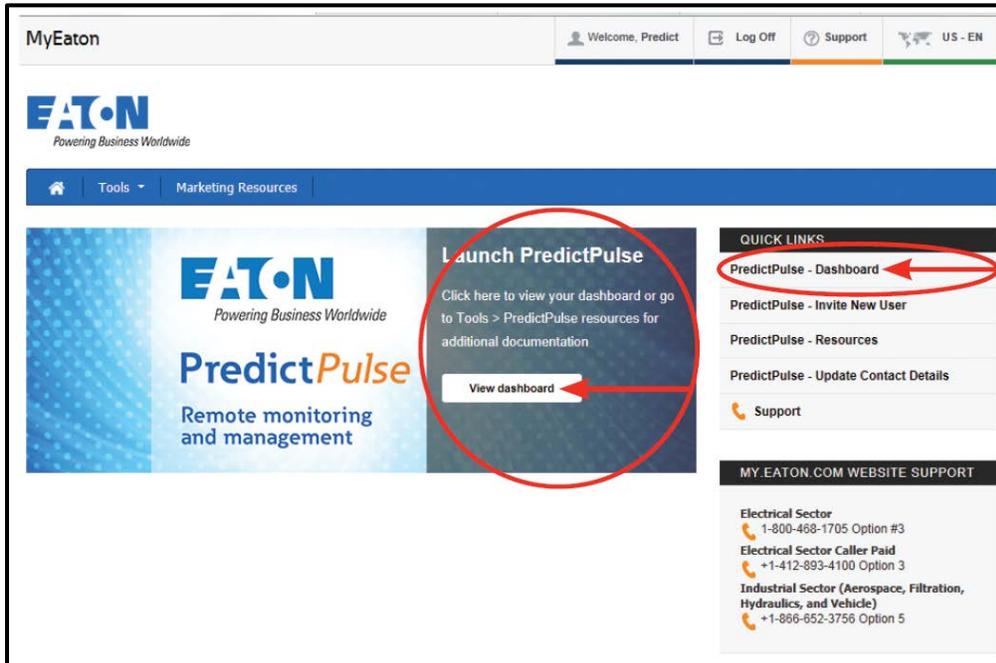
How PredictPulse works

Once your MyEaton profile is activated, your subscribed devices will start sending health and alarm data to Eaton. Aggregated PredictPulse data will automatically appear on your dashboard and alarm data will be displayed in the PredictPulse mobile app.

Device data is sent using one-way outbound email (SMTP) to maximize security; Eaton cannot interrogate or control any devices. Health data is sent either every 15 minutes or daily, based on the connectivity card. Alarm data is sent real-time.

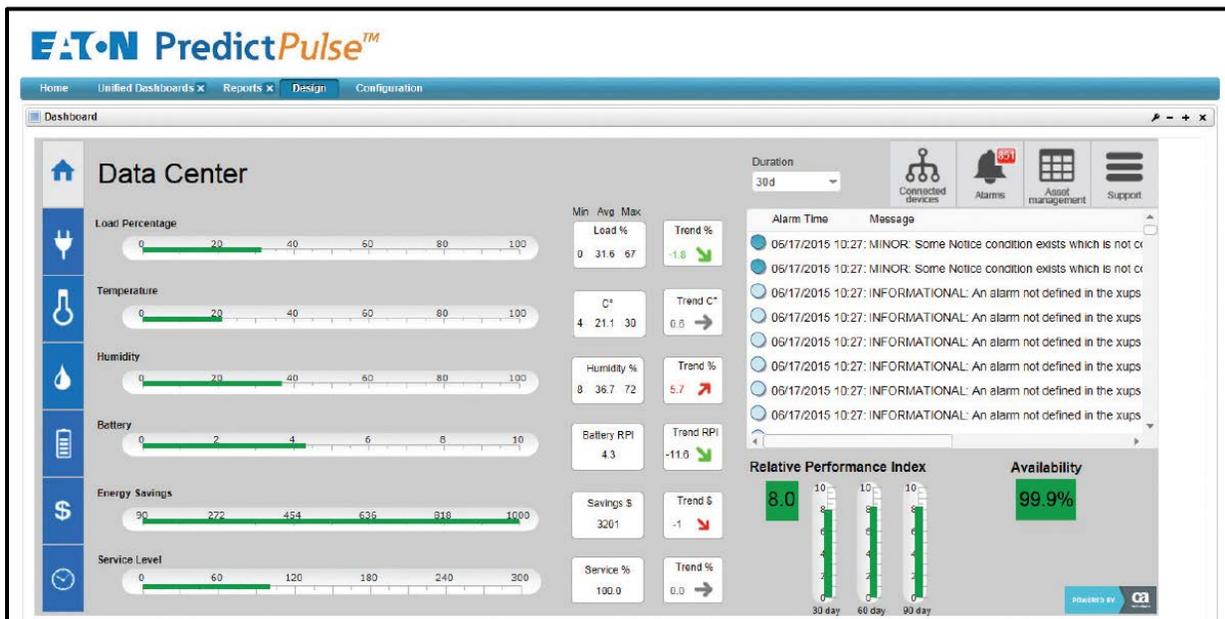
How to use the MyEaton portal

The MyEaton portal (www.My.Eaton.com) is where you confirm device activations and access your PredictPulse dashboard. It also includes support information, links to download the mobile app and other relevant resources.



MyEaton portal landing page with multiple ways to launch the PredictPulse dashboard.

How to navigate your PredictPulse dashboard

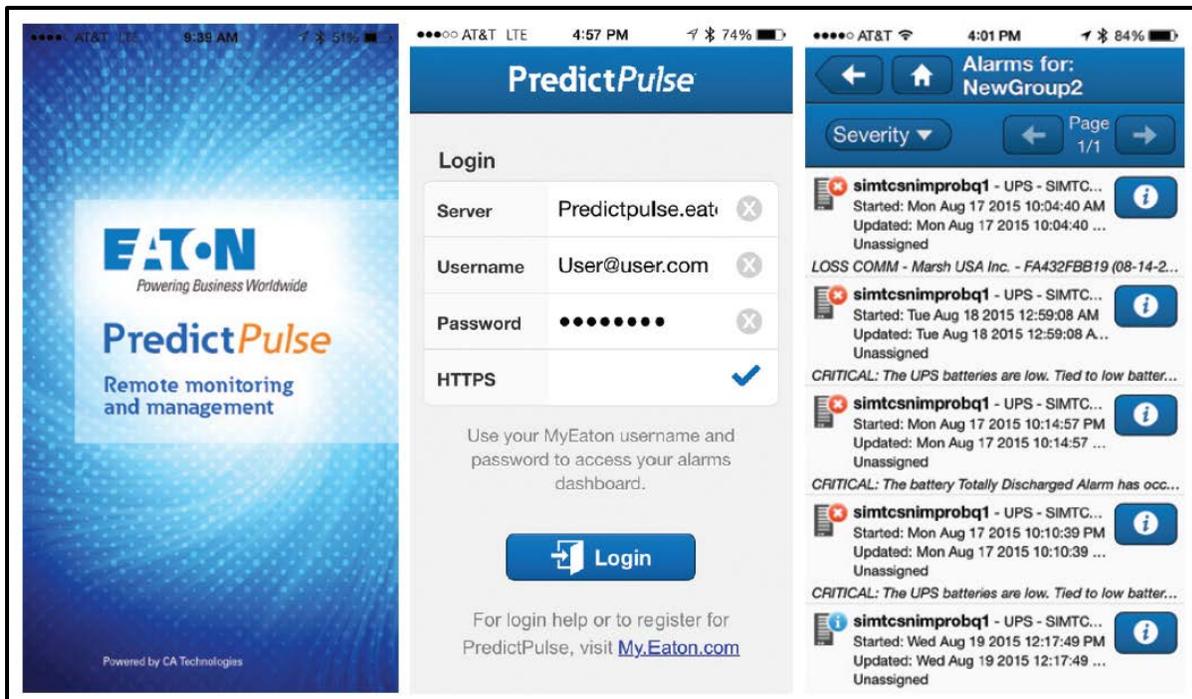


- **Key performance gauges**—shows most current average value of all devices based on duration
- **Duration**—view information based on the last 24 hours, 7 days or 30 days of data (if available)

- **Range and trend**—shows minimum, average and maximum values, plus trend rate of change in percentage as green, yellow or red based on duration; this offers insight to positive or negative changes
- **Alarm view**—shows most current alarms from all devices based on duration; click on links to see alarm detail by device
- **Relative Performance Index (RPI)**—shows most current overall power equipment health by 30-, 60- and 90-day trends as green, yellow or red; green is positive, yellow is caution and red is negative
- **Availability**—shows availability of devices to protect loads based on duration (100 percent means all devices were always online)

List views—like the one you see under alarms—can be sorted by any column header. To view all dashboard pages and functions, including reports, go to Eaton.com/PredictPulse and download the PredictPulse Technical Specifications.

How to download and use the PredictPulse mobile app



PredictPulse mobile app screens

Eaton will communicate alarm events and alerts via the PredictPulse mobile app after devices are activated and the two-step activation process is complete.

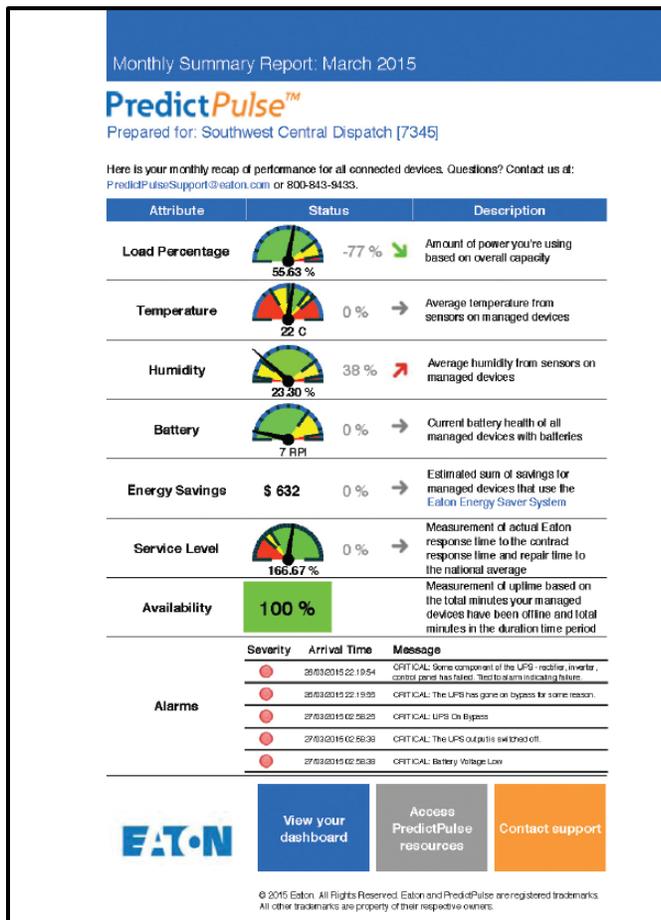
The app displays alarm data by device, severity and time. Eaton acknowledges and time stamps all critical alarms, displaying the Eaton owner for each alarm. All alarm types are also displayed by severity (critical, major, minor, warning, informational, clear).

Visit the Apple iTunes App Store or Google Play Android Store, search for Eaton PredictPulse and download the free app to your device. To log into the app, use the same username (your email address) and password as you do for MyEaton and make sure the HTTPS button is checked. In the server field, enter predictpulse.eaton.com. Once you log in, the app will store your credentials.

This single sign-on for MyEaton and the mobile app ensures security of your device and account data. Should you forget or need to change your password, go to MyEaton to reset your password. Once reset, your new mobile password should be available within 15 minutes.

Monthly summary report

All PredictPulse customers will receive a monthly report aggregating device performance data, trends and alarms. Similar to the dashboard, green, yellow and red colors offer at-a-glance insight into the operating status of your power equipment.



Monthly summary report example

For more information:

- Visit Eaton.com/PredictPulse
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- Send an email to predictpulsesupport@eaton.com