



Powering Business Worldwide

PredictPulse™

Customer Network Checklist

Complete this form for every unique UPS system and communications card installation. For any questions, contact the EATON PredictPulse support team: 1-800-843-9433 Opt. 2, Opt. 5 8am-6pm US Eastern Time or e-mail PredictPulseOperations@eaton.com.

Scheduling Contact:

Name: _____

Telephone: _____

E-mail: _____

Please confirm the following:

- Customer Admin has signed up for their PredictPulse account at **https://predictpulseapp.eaton.com**
- Organization code from Site Profile sidebar menu option at **https://predictpulseapp.eaton.com** _____
- Web card connected or on hand
- Environmental Monitoring Probe (EMP) connected or on hand
- Wireless modem connected or on hand
If utilizing the wireless modem, the below checkboxes and Communications Card IT Information do not apply.
- Web card connected to functional 10/100/1000 Ethernet network drop
- If the Ethernet switch provides Power over Ethernet (PoE) functionality, PoE and PoE polling is **disabled** on the network port to which the card will be connected
- E-Mail server has SMTP relay services available
- IP address for the web card has been whitelisted

Communications Card IT Information

Unique IP address assignment for the web card: _____

Network Netmask : _____

Network Gateway: _____

Primary DNS server IP address: _____

Secondary DNS server IP address: _____

Email server IP address or name: _____

SMTP username (if required): _____

SMTP password (if required): _____

SMTP from address (if required): _____

Network Time Protocol address (if required): _____

If utilizing DHCP, only email server IP address or name is required for the above Communications Card IT Information.

Email services are plain text, port 25.

UPS, Site, and Contact Information

Model Number of UPS: _____ Serial Number of UPS: _____

Is this UPS (check one): New (under warranty) Previous installation with service contract

Site Name: _____

Site Street Address: _____

City: _____ State: _____ Zip Code: _____

Customer IT contacts (name and number) for troubleshooting the network installation:

Name: _____ Phone: _____ E-mail: _____

Name: _____ Phone: _____ E-mail: _____

Name: _____ Phone: _____ E-mail: _____

Site Notes: _____

Please return this form to:

Name: _____

Telephone: _____

E-mail: _____