



Powering Business Worldwide

PredictPulse™

Customer Network Checklist

Complete this form for every unique UPS system and communications card installation. For any questions, contact the EATON PredictPulse support team: 1-800-843-9433 Opt. 2, Opt. 2 8am-6pm US Eastern Time or e-mail PredictPulseOperations@eaton.com.

Scheduling Contact:

Name: _____

Telephone: _____

E-mail: _____

Please confirm the following network requirements:

- Connectivity card on hand
- Functional 10/100 Ethernet network drop
- Environmental Monitoring Probe (EMP) connected or on hand
- If the Ethernet switch provides Power over Ethernet (PoE) functionality, PoE and PoE polling is **disabled** on the network port to which the card will be connected.
- E-Mail server has the SMTP relay services available, unless you are equipped with the wireless modem.
- IP address for the web card has been whitelisted

Communications Card IT Information

Unique IP address assignment for the card: _____

Network Netmask : _____

Network Gateway: _____

Primary DNS server IP address: _____

Secondary DNS server IP address: _____

Email server IP address or name: _____

SMTP username (if required): _____

SMTP password (if required): _____

SMTP from address (if required): _____

Email services are plain text, port 25. If required, Transport Layer Security (TLS) is only supported by the Power Xpert Gateway and Eaton Gigabit Network Card (Network-M2) web cards.

UPS, Site, and Contact Information

Model Number of UPS: _____ Serial Number of UPS: _____

Is this UPS (check one): New (under warranty) Previous installation with service contract

Site Name: _____

Site Street Address: _____

City: _____ State: _____ Zip Code: _____

Customer IT contacts (name and number) for troubleshooting the network installation:

Name: _____ Phone: _____ E-mail: _____

Name: _____ Phone: _____ E-mail: _____

Name: _____ Phone: _____ E-mail: _____

Customer email recipients for UPS alarms and alerts. List below in order of priority:

Name: _____ Phone: _____ E-mail: _____

Name: _____ Phone: _____ E-mail: _____

Name: _____ Phone: _____ E-mail: _____

Name: _____ Phone: _____ E-mail: _____

Name: _____ Phone: _____ E-mail: _____

Site Notes: _____

Please return this form to:

Name: _____

Telephone: _____

E-mail: _____