

End-of-life notification for Eaton Type II Static Transfer Switch (STS)

Effective February 28, 2019, Eaton is announcing end-of-life (EOL) status for the Eaton STS.

Eaton's Type II digital static transfer switches have been in the active phase since 2009. The following activities are currently implemented as we transition to newer STS offering.

- **Existing open orders:** Continue to be processed as entered
- **Outstanding quotes:** Quoted prices and product will be honored if order is placed by Feb 28, 2019. Quotes after this date will need to be converted to the newer offering available.

If existing customers with install base are needing Type II STS in the short term, the product manager will review on a case by case basis if Eaton can provide additional support. Over the course of Q1, documentations and quotation tools will be updated in the Salesweb. In the meantime, contact Data Center Commercial Group (DCCG) for quotations and support needs.

Eaton supports its power quality products for as long as possible. Upon EOL, component and subassembly inventory is managed by Eaton and its suppliers to provide full service support for a period of up to seven years. This limited support is contingent upon availability of components and/or subassemblies of the sub suppliers.

We appreciate your support as we transition all our customers to the next generation of STS offering.

Primary contact:

DCCG (Data Center Commercial Group)
800.873.6396
Email: DCCGSales@Eaton.com

