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Sales Bulletin

Eaton Industrial Gateway Card will fully replace the Eaton Network and Modbus Card Jun. 30, 2021

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At the end of June 2021, the Eaton Network and Modbus Card (MODBUS-MS) card will be entering the end of service phase of its lifecycle. Eaton will no longer provide firmware updates for this product. Eaton recommends that all current installations of the MODBUS-MS card be replaced by the Eaton Gigabit Industrial Gateway Card (P/N: INDGW-M2). All future demand for the MODBUS-MS card should be fulfilled with the Eaton Gigabit Industrial Gateway Card (P/N: INDGW-M2).

The Gigabit Industrial Gateway Card should be a direct replacement for the MODBUS-MS card as it maintains the legacy Modbus mapping, SNMP MIB, and core functions of the legacy MODBUS-MS. However, customers standardized on the MODBUS-MS are encouraged to reach out for assistance with the transition to their local Eaton partner or sales representative, who can provide additional documentation, demos and sales support as necessary. The Gigabit Industrial Gateway Card, which was released in 2018, brings a host of improvements listed below.

- Cybersecurity enhancements for UL 2900-1 and IEC 62443-4-2 certifications, including stronger encryption, configurable password policy and usage of CA and PKI signed certificates
- Gigabit speed: compatible with better performing, cost effective and widely deployed gigabit network switches
- Real-time clock with battery backup and linkage to NTP (Network Time Protocol) server
- Increased memory for improved operation and larger data storage
- Modern user experience with latest web technology
- Secure SMTP for email alerts

Please refer to <https://www.eaton.com/indgw-m2> for compatibility, pricing, and documentation.

For more information, contact:

Pre-sales support

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