AutoShift/UltraShift Driver Questionnaire

1. Describe what happened (report any observations not captured below):

2. If problem happens when first turning the key on skip to question #8

3. Does engine RPM rev up and down a few times in an effort to make a shift?  
   Yes  No  Don't Know  NA
   
   If Yes:
   
   a) What gears is the transmission trying to shift?  Circle any that apply or describe
      1-2  4-5  5-6  6-7  9-10  10-11  11-12  17-18
      
   b) Does the transmission eventually make the shift?  Yes  No  Don't Know  NA
      
   c) Does the transmission shift back into the gear it is trying to shift out of?  Yes  No  Don't Know  NA
      
   If No:
   
   a) What gears does the transmission stick in?  Circle one or more below
      1  2  3  4  5  6  7  8  9  10  11  12  13  14  15  16  17  18
      
   b) Are you able to go to Manual mode and make the transmission shift?  Yes  No  Don't Know  NA
      
4. Do you have to stop the truck when the problem happens?  Yes  No  Don't Know  NA

5. Does the transmission find neutral?  Yes  No  Don't Know  NA

6. Do you have to shut the truck off in gear?  Yes  No  Don't Know  NA

7. Does the transmission find neutral after turning key back on?  Yes  No  Don't Know  NA

8. Does the engine start with the key?  Yes  No  Don't Know  NA

9. What is in the gear display when the problem happens?  Circle one or more below
   - single dash  - double dash  flashing gear number  solid gear number
   - flashing F  down arrows  up arrows  flashing CA  blank display
   
10. Does the transmission service, check engine or antilock brake light come on when the problem happens?  
   Trans Service  Check Engine  ABS  None

11. Does the problem happen when the transmission is cold, hot or both?  Cold  Hot  Both  NA

12. Does the problem happen when operating in wet weather, dry weather or both?  Wet  Dry  Both  NA

13. How many times a day, week or month does the problem happen?  Number of times __________
   Times Day  Times Week  Times Month  NA

14. How long has the truck had the problem?  
   First Time  Past 2 Weeks  Past Month  Several Months

15. How long have you been driving this truck?  
   Days  Weeks  Months  Years

16. List any known problems the truck has had in the past:  Circle one or more below or describe known problem
   transmission  engine  cooling system  ABS  OEM electrical  hit by lightning  accident  sat in a flood

17. How long has it been since any known problems listed above happened?  
   First Time  Past 2 Weeks  Past Month  Several Months