RWRG0049 - Broken Intermediate Plate Aluminum Ring

Symptom(s)
- Not be able to shift transmission into any gear while vehicle is stationary; may have to shut the engine off to shift into gear with possible vibration and/or noise

Cause
Broken aluminum ring on the intermediate plate.

Repair Guideline
This guideline applies to OEM installed clutches and OEM dealer installed service part clutches.

Inspect the intermediate plate for correct installation through the clutch housing inspection cover. Refer to service manual CLSM0100 for detailed inspection procedure.

- **Correct Installation:** The drive straps must be facing toward the clutch pressure plate. (With the clutch removed, the aluminum will be marked with “Pressure Plate Side and/or Flywheel Side.”) If the aluminum ring is installed correctly and the aluminum ring is broken, replace the clutch assembly.
- **Incorrect Installation:** If the intermediate plate is installed with drive straps toward the flywheel and the aluminum ring is broken, concern was caused by an installation error, non-warrantable.

Warranty Coding
Part: Clutch installation number (no misc. parts or flywheel resurfacing)

Primary casual: 023-002-824 (aluminum spacer ring)

Complaint: Broken (002)

Failure: Broken/Cracked/Came apart (01)

Include the clutch serial number/date code from the clutch assembly or clutch disc
**Clutch Serial Number (Date Code) Locations**

Solo and Manual Adjust - 2 Serial Number (Date Code) Locations:

- Stamped into flat surface or rim area of clutch cover

365mm - Serial Number (Date Code) Location:

- Stamped into clutch cover

**Parts Disposition**

Hold all replaced parts until notified or payment received.

**Warranty Disclaimer**

If the failure is not the result of an accident, damage, negligence, abuse or misuse, improper installation or maintenance or any other conditions described in the Limits and Exclusions section of Warranty Manual TCWY0600, then Roadranger will treat the condition as covered under its warranty. However, this conclusion does not necessarily mean that a defect in fact exists. In all cases, Roadranger shall make the final determination and interpretation as to the warrantability of the Product.